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Benefit Plan Options

ALEX®: Virtual Benefits Counselor

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2020 Enrollment Guide

Beacon Health System



2020 Benefit Plan Options

Beacon is pleased to offer you a variety of insurance benefit options for you and your family which include: medical, dental, vision, basic term life insurance (at no cost to you), supplemental life insurance, dependent life insurance, flexible spending and health savings accounts. Several voluntary benefits are available to you as well.



Look for this symbol throughout this document, which identifies an action required on your part.

This guide outlines general information on Beacon's insurance plans. For more information, refer to Beacon's Summary Plan Description, attend a Benefits Fair, or contact Beacon's Benefit Department.



ALEX is an interactive Virtual Benefits Counselor who will help you choose a plan or double check if you are enrolled in the right plan for you. You can access ALEX at Beacon's benefit and enrollment system: Plansource. He will ask you a few simple questions, and based on your responses, he will offer suggestions on which plan would best suit your specific circumstances. ALEX only offers his opinion—you aren't required to enroll in the plans he recommends, but he does make comparing your options quick and simple, and he is always available at your convenience! Once you visit ALEX, he will send you an email that will include a link directing you back to your conversation at any time.

Once ALEX has helped you decide what benefit plans you want to enroll in for the year, he will then direct you back to Plansource to complete the enrollment process.

SPOUSE AND DEPENDENT ELIGIBILITY

Spouses are eligible to be covered under any of the Beacon insurance plans, even if they have coverage available to them at their place of employment. [If your spouse also works at Beacon you cannot carry double coverage on any of the plans.]

Dependent children are eligible to be covered on any of Beacon's Insurance Plans until the end of the month they reach age 26 (even if they have coverage available to them through their employer's health plan, are married, or live outside your home). When a covered dependent reaches age 26 contact the Benefits Department within 31 days. There is no age

restriction for disabled children who are primarily supported by the Associate. Documentation of "disabled" status must be submitted to the appropriate health or dental carrier.

A dependent that is dropped from your medical plan is eligible to continue benefits under federal continuation provisions (COBRA). It is the Associate's responsibility to notify the Benefits Department at 574-647-2194 when a change occurs or a dependent child reaches age 26

LIFE EVENTS

Beacon holds Open Enrollment in the fall of each year. Changes made during Open Enrollment (with the exception of life insurance changes) are effective the first day of the new calendar year. The only other time you can make changes throughout the year to your Beacon insurance coverage is within 31 days of a "Life Event". Life Events are defined below.

Qualified Life Events:

- Marriage, Divorce/Legal Separation/Annulment.
- Death of a spouse or dependent.
- Birth or Adoption.
- Starting new or termination of employment of yourself or spouse.
- Reduction of assigned work hours on the part of the Associate, spouse or dependent.
- Increase in assigned work hours on the part of the Associate, spouse or dependent.
- Associate, spouse or dependent going on Leave of Absence.
- Associate, spouse or dependent returning from Leave of Absence.
- Associate or spouse becomes Medicare eligible.
- A dependent turns age 26 or becomes eligible for coverage at their place of employment.

An Associate who experiences a Life Event throughout the year should immediately contact Beacon's Benefit Department at 574-647-2194 for insurance selection information. When making an election, the effective



date of change is the date the Life Event takes place. Proof of the event (example: photocopy of the birth certificate or marriage license), must be updated in Plansource within 31 days of the event occurring. If this deadline is missed, the Benefits Team will be unable to process the insurance enrollment change.



Medical Options

There are two medical plan options to choose between in 2020, an Accountable Care Organization Plan (ACO) and a Consumer Directed Health Plan (CDHP).

Under the CDHP, the entire deductible must be met by the individual (or family) before the plan will pay any expenses. [The exception to this is wellness/preventative services, which are covered at 100%; and many prescription maintenance medications paid by the plan, less the applicable co-insurance.] This plan is a qualified high deductible health plan and can be combined with a Health Savings Account (HSA).

Accountable Care Organizations, or "ACO" as they are commonly referred to, are groups of doctors, hospitals, and other health care providers who work together to give coordinated, high quality care to their patients. By working together, the goal of these organizations is to make sure patients get the right care at the right time, while avoiding unnecessary or duplicate services, and preventing medical errors—all of which lead to "smarter" spending for medical plans and its participants (you).

An ACO has three main goals:

- Improve the patient's experience of care;
- Improve the health of the ACO's patient population;
- Reduce the "per member" cost of healthcare.

Furthermore, when an ACO is successful in meeting these goals, it will share any savings that have been achieved. A portion of the savings will be returned to the medical plan (which helps keep the costs as low as possible for participants), and a portion of savings will be shared among the providers of the ACO who have also met the high quality standards of care.

Beacon's ACO plan offers different coverage levels based on the network provider you visit. Beacon's medical plans use the local ACO Preferred Provider Network (Level 1 coverage), CHA's Regional Provider Network (Level 2 coverage) and Aetna's National Network of providers (Level 3) for each the Medical Plans. Refer to the Medical Schedule of Benefits for detailed coverage levels based on the network you choose.

If you decide to have medical coverage through Beacon, you need to first choose a **Medical Plan** and then a **Coverage Category**.

Choose Your Medical Plan

- Accountable Care Organization (ACO)
- Consumer Directed Health Plan (CDHP)
- Waive (No Medical Coverage)

Your choice of Coverage Categories include:

Your choice of Coverage Categories:

- Single coverage for you only
- Single +1 coverage for you plus one family member
- Family coverage for you and two or more family members

If you are married or have dependents, you have the option to elect coverage for only yourself and not for your spouse or dependents.

PRE-CERTIFICATION

To help control expenses, under both medical plans, there is a listing of medical procedures and services which must be pre-certified before service takes place. The patient or family member must call the Community Health Alliance



(CHA) pre-certification phone number listed on the back of their Meritain Health insurance identification card. This call should be made at least two weeks in advance of services being rendered or within 24 hours of an emergency. Many providers will handle this process for the patient. However, it is the plan member/patient's responsibility to make sure the process is completed. If you do not pre-certify, coverage will be reduced by 50% of all eligible charges. Please note that retroactive pre-certifications will not be granted.

Listed below are procedures and services requiring pre-certification in year 2020:

- All 23 hour observation stays.
- All In-Patient Admissions.
- Extend Care Facility, Skilled Nursing Facility (SNF), or Hospice Care.
- Outpatient Services:
 - 1. Outpatient Surgery (excluding a physician's office)
 - 2. Blepharoplasty
 - 3. Bunionectomy
 - 4. Cheiloplasty
 - 5. Hammer Toe Repair
 - 6. Myringotomy with tubes
 - 7. Nasal and Sinus Surgery
 - 8. Sleep Studies (including at home sleep studies)
 - 9. Plantar Fasciitis
 - 10. Septoplasty
 - 11. CT Scan
 - 12. Varicose Vein Therapy
 - 13. Endoscopy, Esophago-Gastro-Duodenoscopy
 - 14. ERCP (endoscopic retrograde cholangiopancreatography)
 - 15. Nerve Entrapment Surgery (including Carpal Tunnel Syndrome)
 - 16. Tonsillectomy and Adenoidectomy
 - 17. Cardiac & Pulmonary Rehabilitation
 - 18. Devices for Pain Management
 - 19. DME (Durable Medical Equipment) over \$1,000
 - HHC (Home Healthcare) *Nursing, IV Meds, Fluids, Home Health Aide, etc.
 - 21. Occupational Therapy—Must pre-cert at start of therapy
 - 22. Physical Therapy—Must pre-cert at start of therapy
 - 23. Speech Therapy—Must pre-cert at start of therapy

- 24. ABA Therapy
- 25. Headache Clinic Referral (see policy)
- 26. Bariatric Surgery (Gastric By-pass Surgery)
- 27. Esophageal Manometry
- Radiation and Chemotherapy (Hospital setting, Clinic or Provider office)
- 29. MRI
- 30. PET Scan
- 31. Dialysis

For the following, contact MedTipster (844-636-7506) to pre-cert:

- 32. Injectibles over \$500 administered in a Provider's office
- 33. Blocks, Injections (no more than 3 per request)
- 34. Injectable Medications
- 35. Opioid Prescriptions

A \$2,500 facility penalty will apply to services at a non-domestic facility (a non-Beacon facility) for those enrolled in the CDHP Medical Plan.

PRESCRIPTION DRUG BENEFIT

Beacon's medical plans include prescription drug coverage at no additional charge.

With Beacon's prescription drug formulary, co-insurance will be based on a four-tiered plan. This means that co-insurance depends on whether your physician prescribes a generic drug, brand name drug on the formulary list (also known as "preferred drugs"), or a brand name drug that is not on the formulary list (also known as "non-preferred drugs"). A \$5.00 minimum co-payment will apply to all tiers at a non-Beacon pharmacy.

Tier 1 drugs are generally generic drugs.

Tier 2 drugs are those that have been evaluated and chosen for their clinical value and overall cost-effectiveness, and are on the formulary list (name brand/preferred)

Tier 3 drugs are those that have been evaluated but are not on the formulary list or are new drugs on the market that have not yet been evaluated (non-preferred).

Tier 4 drugs are self-injectable medications (excluding insulin, Imitrex, and Levonox).

All maintenance drugs are required to be filled at a Beacon Pharmacy. Free mail order is available at Beacon pharmacies.

Prescription Drug Program

	Beacon Pharmacy	Network Pharmacy	Beacon Home Care Pharmacy
		% of Coverage	je
Generic	85%	75%	N/A
Preferred	70%	60%	N/A
Non-Preferred	50%	50%	20% (Compound Drugs only)
Self-Injectable	e 20% Max co-pay, \$150.00 per prescription		

Note: Drugs purchased at an out-of-network pharmacy are not covered.

Note: Self-Injectable meds can only be purchased at Home Care or EGH Pharm.

Contact Beacon's pharmacy to inquire about requesting prescription refills via an app directly from your smart phone.

MedTipster evaluates and updates their formulary each year. Please refer to the formulary listing on the web @ MedTipster.com/engage to determine what medications are considered formulary.

Compound prescriptions purchased at Beacon Home Care Pharmacy will be filed electronically with MedTipster. These Prescriptions will be reimbursed at the non-formulary co-pay (20%) of usual and customary. Additionally, Beacon Home Care Pharmacy will continue to offer a 20% discount to all Associates on the purchase of over-the-counter (OTC) items.

Many brand name medications have generic alternatives available that provide equal results at a lower cost compared to the brand name option. The lower cost generic medications not only help keep out of pocket expenses down, but it also helps to keep the overall costs of the medical plan lower as well. Many plan members already take advantage of the benefits of generic medications-- over 80% of the prescriptions filled under the plan are generic medications. Covered members will be required to obtain a generic medication when one is available for their specific condition. If a generic is available, yet you choose to purchase the brand name option instead, you will be charged the applicable brand name copay AND a penalty equal to the difference between the cost of the brand name medication and the generic option. Discuss your prescription options with your physician. Your doctor is the only person who can decide if a change in medications is appropriate for you based upon your diseases and drug interactions. If there is a documented reason why the generic option is not feasible for your situation, you can request a prior authorization from MedTipster to waive the penalty (the brand co-pay would still apply). To initiate the Prior Authorization process, call MedTipster (844-636-7506). MedTipster will then request documentation from your physician regarding your situation. MedTipster's Clinical Pharmacists will review the information to determine if a prior authorization is warranted.

Step Therapy Prescription Drug Programs are designed for individuals with certain conditions that require taking medications regularly. Under step therapy, medication therapy for a medical condition begins with the most cost-effective medication, and progresses to other more costly therapy options only if the initial medication does not provide the desired results. Step therapy programs are designed to provide you (and the medical plan) with savings without compromising your quality of care. You or your physician should contact MedTipster for additional instruction.

Remember, if you choose the CDHP, you must satisfy the deductible before the plan will pay prescription claims with the exception of most maintenance medications.

Special Authorization Required for Opioid Medications:

Medications known as Opioids are commonly prescribed for managing pain. However, there has been a growing epidemic of opioid prescription misuse, abuse, and overdose in recent years. These medications account for two-thirds of all drug related poisonings, and deaths involving overdoses of opioids have quadrupled in the US since 1999.

Opioids should be used for a short duration of acute pain—typically 3 days or less of these medications should be sufficient. Opioids are not the first-line therapy for chronic pain. Non-opioid medication therapy (such as acetaminophen or ibuprofen, or topical agents) or non-medication therapy (for example, physical therapy, acupuncture, and weight loss) are preferred for addressing chronic pain. Opioid therapy should only be considered if the benefits of treatment outweigh the risks.

Under the Beacon plan, an individual will be limited to one opioid prescription, up to a 3 day quantity limit per year. Any additional opioid prescriptions, regardless of strength or dosage change, will require a prescription from an appropriate specialist and a prior authorization from MedTipster (with the exception of cancer treatment or end of life care). If you have additional questions regarding Opioid coverage, please contact MedTipster at 844-636-7506.

HOW YOU CAN HELP REDUCE COSTS

The benefit options have costs for coverage, which are called premiums. In some instances, you are paying for these premiums with before-tax dollars deducted from your paycheck. Unfortunately, it is simply not possible for the organization to absorb the full impact of health care costs. As healthcare expenses continue to rise, it is important that everyone does his or her part in helping to reduce these costs. There are many things you can do to help minimize the amount you pay for healthcare. Remember, these are personal choices, but you may:

- Choose a medical plan that best fits the needs of your family.
- Take advantage of the Health Savings or Flexible Spending Accounts.
- Use domestic or preferred provider network physicians and facilities whenever possible.
- Always review your medical bills for billing errors.
- Use the emergency room only in emergency situations.
- Use generic prescriptions when possible.

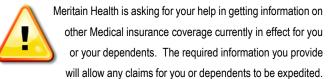
- Follow your physician's orders to avoid setbacks.
- Make it a practice to exercise, eat healthy and get plenty of rest on a regular basis.
- Never change prescription medications to over-the-counter medications without first speaking to your physician.
- Don't take double doses of prescription medication thinking you will be better quicker...more is not better in this case.
- If you are diabetic, check your blood sugar on a regular basis.
- Have a physical every year (including PAP's and breast exams for females).
- Have regular dental check-ups and cleanings to catch potential problems before they become major dental procedures like caps and crowns.

Beacon's medical plan is considered a "self-funded" medical plan, which means that Beacon pays 100% of the claims incurred by our plan members. Premiums are based on the total cost of the medical plan. The best way to keep premiums low is to be smart consumers when it comes to health care.

How You Pay

The amount you pay for insurance coverage is called premiums. All your premiums are taken equally (26 pays), typically on a before tax basis, from each of your Beacon paychecks. See each Schedule of Benefits on the following pages for specific premium information.

OTHER INSURANCE COVERAGE



If this information is not received by Meritain, it may delay processing any payment of your claims beginning January 1, 2020. **Please complete OIC** the process listed below.

You can provide this information online by:

- Logging in to <u>www.meritain.com</u>;
- Going to Benefits and Coverage in the menu bar; and,
- Clicking on Coordination of Benefits.



Medical Schedule of Benefits – Beacon ACO Plan

Note: There is NO coverage for services out-of-network for this plan

All (3) coverage levels are included in the ACO Plan	ACO PREFERRED NETWORK	CHA NETWORK	AETNA NETWORK
All (3) coverage levels are included in the ACO Flair	(Coverage Level 1)	(Coverage Level 2)	(Coverage Level 3)
Search Network:	<u>bhsaco.com</u>	<u>chanetwork.com</u>	aetna.com/docfind/custom/mymeritain
Deductible	\$ 600	\$1,200	\$1,800
SingleSingle + 1	\$1,200	\$2,400	\$3,600
• Family	\$1,800	\$3,600	\$5,400
Co-Insurance	90% Covered	75% Covered	50% Covered
Out-of-Pocket Maximum (Includes deductible, co- insurance and co-pays)			
Single	\$2,400	\$ 4,800	\$ 7,150
• Single + 1	\$4,800	\$ 9,600	\$14,300
• Family	\$7,200	\$14,300	\$14,300
PRE-CERTIFICATION & PRE-APPROVAL REQUIRED	See Pre-certification	n list in this guide for all procedures requiring pre	-certification under this plan.
COVERED SERVICES	ACO PREFERRED NETWORK	CHA NETWORK	AETNA NETWORK
Inpatient & Outpatient Care at hospitals other than Memorial, Bremen and EGH (requires precertification) All Hospitals/Surgery Centers except Beacon Health	90% after deductible	75% after deductible	50% after deductible
All Hospitals/Surgery Centers except Beacon Health System facilities			
Outpatient Diagnostic Procedures-Laboratory, X- rays, Diagnostic Mammograms	90% after deductible	75% after deductible	50% after deductible
Urgent/Emergency Care			
Urgent Care	\$50.00 Co-pay (ACO only)	Not Applicable (CHA)	Not Applicable (Aetna)
 Emergency Room (Note: If an ER visit is for a non-emergency diagnosis, 	\$250 Facility Co-pay / Non-Emergent Care	\$250 Facility Co-pay / Non-Emergent Care plus	\$250 Facility Co-pay / Non-Emergent Care plus
remaining charges will be subject to deductible and co- insurance)	plus Physician charges: 90% after deductible.	Physician charges: 75% after deductible.	Physician charges: 50 % after deductible.
Physicians In-Patient Care	90% after deductible	75% after deductible	50% after deductible
Physician Surgical Services	90% after deductible	75% after deductible	50% after deductible
Physician Office Visits (Including Mental Health office visits)	\$25.00 Co-pay – Primary Care \$35.00 Co-pay – Specialist Care	\$35.00 Co-pay – Primary Care \$45.00 Co-pay – Specialist Care	\$55.00 Co-pay – Primary Care \$65.00 Co-pay – Specialist Care
Physician Office Visits (TLC/Disease Management	\$15.00 Co-pay – Primary Care	\$25.00 Co-pay – Primary Care	\$45.00 – Primary Care
Participants only) (Including Mental Health office visits)	\$25.00 Co-pay – Specialist Care	\$35.00 Co-pay – Specialist Care	\$55.00 Co-pay – Specialist Care
Physician Office Visits (Adult Wellness)	100%, no deductible	100%, no deductible	100%, no deductible
TherapyOccupational, Physical or Speech	90% after deductible	75% after deductible	50% after deductible
Prosthetics/Orthotics	90% after deductible	75% after deductible	50% after deductible
Mastectomy Bras Limit of 6 per lifetime	90% after deductible	75% after deductible	50% after deductible
Organ Transplants Excludes experimental/investigational	90% after deductible	75% after deductible	50% after deductible
Excludes dependent pregnancy	90% after deductible	75% after deductible	50% after deductible
Routine Newborn Care (Infant must be added within 31 days of birth) (First four days of facility charges covered under Mother,	90% after deductible	75% after deductible	50% after deductible
if exceeds four days remainder covered under child) Ambulance Service/Transport	90% after deductible–Memorial Air Ambulance	75% after deductible–all other network providers	50% after deductible
Diagnostic Laboratory	90% after deductible	75% after deductible-all other network providers	50% after deductible
Diagnostic X-Ray	90% after deductible	75% after deductible-all other network providers	50% after deductible
Durable Medical Equipment Requires Pre-certification above \$1,000	90% after deductible	75% after deductible	50% after deductible
Home Health Care • Must use Beacon Health Ventures when service is available (Subject to Pre-Cert. and Utilization Review)	90% after deductible	75% after deductible	50% after deductible
Hospice Care Subject to Pre-certification/Utilization Review	90% after deductible	75% after deductible	50% after deductible
Covered if medically necessary Will coordinate with dental insurance	90% after deductible	75% after deductible	50% after deductible
Skilled Nursing Facility Limited to Semi-Private room rate- within 7 days of 5 day admittance; 100 days/calendar year limit	90% after deductible	75% after deductible	50% after deductible
Acupuncture (12 visits per calendar year)	90% after deductible	75% after deductible	50% after deductible
Spinal Manipulation/Chiropractic 24 visits per calendar year 270 may allowable charge per visit (all services)	90% after deductible	75% after deductible	50% after deductible
\$70 max. allowable charge per visit (all services)	<u> </u>		

PRESCRIPTION DRUG COVERAGE						
Pharmacy Benefit Manager	Medtipster.com			Not applicable		
Compound Drugs	20% Co-pay when purcha	sed at Beacon Home Care Pharma	асу	Not Covered		
Smoking Cessation Medication	100% covered					
Specialty Medication Precertification and TLC participation required	Beacon Pharmacy 20% Co-pay \$150 Per Fill Max					
Prescription Drug Program Generic Drugs Preferred (Formulary) Drugs Non-Preferred (Non-Formulary) Drugs Minimum co-pay of \$5.00 per prescription. All Maintenance medications are required to be filled at a Beacon Pharmacy. Mail order option is available through Memorial Team Pharmacy at no cost for mailing. Over the counter medications, with the exception of Prilosec OTC, Claritin OTC, Zyrtec OTC, and OTC Smoking Cessation Medications are not covered by the plan. (Smoking cessation meds are subject to plan limitations). A listing of formulary drugs is available at Medtipster.com and is subject to periodic updates. Refer to your formulary website for detailed information on this program.	Beacon Pharmacy 15% Co-pay 30% Co-Pay 50% Co-pay	TLC (Disease Management) Participants: Beacon Pharmacy 5% Co-pay 20% Co-Pay 40% Co-pay	Retail Network Pharmacy 25% Co-pay 40% Co-pay 50% Co-pay	Out of network Pharmacy Not Covered		

NOTE: There is NO out-of-network coverage under the ACO, with the exception of emergency care. Benefits will not be paid at a higher level if there is not a specific service or specialty available at the higher level.

For complete coverage listing, refer to the Summary Plan Description or contact Meritain Health prior to service.

	PRE	EVENTATIVE/WELLNESS	SERVICES			
(Excludes Diagnostic Services)						
	e is no coverage	for Preventative Services p		network provid		
Routine Service		Annual Frequ	ency		In-Network Benefit	
Exams & Immunizations Birth to Age 1 Age 1 to 2		6 Exams 2 Exams per year				
Age 2 to 6Age 6 to 18Age 18 & Over		1 Exam per year1 Exam per year1 Exam per year		Co	vered 100%, no deductible	
Gynelogical PAP & related lab fees • Age 18 & Over		1 Per year		Co	overed 100%, no deductible	
Mammography ■ Age 40 & Over		1 Per year		Covered 100%, no deductible		
PSA • Age 40 & Over		1 Per year		Covered 100%, no deductible		
Routine Lab (Virtual Wellness) • Associate and Spouse		1 Per year			overed 100%, no deductible	
Colonoscopy • Age 50 & Over		1 Every 10 years		Covered 100%, no deductible		
PER PAY PERIOD	PREMIUMS FOI	R YEAR 2020; EFFECTIV	E JANUARY 1 THI	ROUGH DECE	EMBER 31, 2020	
Standard Hours Per Pay Period		Base Premium (0-399 LiGHT Points)	Includes 5% LiGH (400-799 LiGH		Includes 10% LiGHT Discount (800-1000 LiGHT Points)	
*NON UNION - 60+ Hours/Pay Period *UNION - 72+ Hours/Pay Period	SingleSingle +1Family	\$ 87.22 \$ 157.15 \$ 240.05	\$ 82.8 \$ 149.3 \$ 228.0	80	\$ 78.49 \$ 141.44 \$ 216.05	
*NON UNION - *32 - 59 Hours/Pay Period *UNION - *32 – 71 Hours/Pay Period	SingleSingle +1Family	\$ 174.44 \$ 314.31 \$ 480.11	\$ 165.7 \$ 298.6 \$ 465.1	60	\$ 156.99 \$ 282.88 \$ 432.10	

Medical Schedule of Benefits - CDHP Plan

Medical Schedule of Benefits – CDHP Plan					
	CHA NETWORK	OUT OF NETWORK			
Search CDHP Network:	ahanatwark aam				
Courcil Obili Network.	<u>chanetwork.com</u>				
Deductible					
• Single	\$ 2,000	\$ 2,000			
• Single + 1	\$ 3,000 \$ 4,000	\$ 3,000 \$ 4,000			
Family Co-Insurance	95%/85% Covered	\$ 4,000 65% Covered			
Out-of-Pocket Maximum (Includes deductible, co-insurance and	93%/83% Covered	65% Covered			
co-pays)					
• Single	\$ 4,000	\$ 6,000			
Single + 1	\$ 6,000	\$ 9,000			
Family	\$ 8,000	\$12,000			
PRE-CERTIFICATION & PRE-APPROVAL REQUIRED	See Pre-certification list for all procedures re	equiring pre-certification under this plan.			
COVERED SERVICES	CHA NETWORK	OUT OF NETWORK			
Inpatient & Outpatient Care at hospitals other than Memorial,					
Bremen, and EGH (requires pre-certification)	\$2,500 penalty (does not apply to deductible)/85% after deductible	\$2,500 penalty (does not apply to deductible)/65% after deductible			
All Hospitals/Surgery Centers except Beacon Health System facilities					
Outpatient Diagnostic Procedures-Laboratory, X-rays, Diagnostic					
Mammograms Demostic Provider	0.00	050/ 0 1 1 111			
Domestic Provider South Bend Medical Foundations Sites/Rad. Inc.	95% Covered – After deductible	65% after deductible			
South Bend Medical Foundations Sites/Rad. Inc. Other Hospitals or Physician Charges	95% Covered – After deductible	65% after deductible			
	85% after deductible	65% after deductible			
Emergency Care Memorial Hospital, Elkhart General, Comm. Hosp. Bremen	95% after deductible	Not Applicable			
Memorial Hospital, Elkhart General, Comm. Hosp. Bremen Med Point Urgent Care Facilities	95% after deductible	65% after deductible			
Other Hospitals	95% after deductible emergent / Non-Emergent Care plus Physician	85% after deductible emergent/ Non-Emergent Care plus			
Other Hospitals	charges: \$2,500 penalty, 85% after deductible	physician charges: \$2,500 penalty, 65% after deductible			
Physicians In-Patient Care	85% after deductible	65% after deductible			
Physician Surgical Services	85% after deductible	65% after deductible			
Physician Office Visits	95% after deductible - Preferred Providers	A			
(Including Mental Health office visits)	85% after deductible - CHA network providers	65% after deductible			
Physician Office Visits (Adult Wellness)	100%, no deductible	NO Coverage			
Prosthetics/Orthotics	85% after deductible	65% after deductible			
Mastectomy Bras Limit of 6 per lifetime	85% after deductible	65% after deductible			
Organ Transplants	85% after deductible	65% after deductible			
Excludes experimental/investigational Pregnancy	85% after deductible	65% after deductible			
Excludes dependent pregnancy	00% after deductible	00 /0 diter deductible			
Routine Newborn Care (Infant must be added within 31 days of					
birth) (First four days of facility charges covered under Mother,	85% after deductible	65% after deductible			
if exceeds four days remainder covered under whother,					
Ambulance Service/Transport	95% after deductible–Memorial Air Ambulance 85% after deductible–all other network providers	85% after deductible			
Diagnostic Laboratory	95% after deductible-Domestic Sites, SBMF	65% after deductible			
Diagnostic Laboratory	85% after deductible-CHA network providers				
Diagnostic X-Ray	95% after deductible-Domestic Sites	65% after deductible			
<u> </u>	85% after deductible-all other network providers				
Acupuncture 12 visits per calendar year	85% after deductible	65% after deductible			
Durable Medical Equipment					
Requires Pre-certification above \$1,000	85% after deductible	65% after deductible			
Home Health Care					
Must use Beacon Home Care when service is available (Subject	85% after deductible	65% after deductible			
to Pre-Cert. and Utilization Review)					
Hospice Care Subject to Pre-certification/Utilization Review	95% after deductible	65% after deductible			
Spinal Manipulation/Chiropractic	85% after deductible	03 /o arter deductible			
24 visits per calendar year	85% after deductible	65% after deductible			
\$70 max. allowable charge per visit (all services)	5575 GROT GOGGODIO	5570 alter deductible			
Oral Maxillofacial Surgery					
Covered if medically necessary	85% after deductible	65% after deductible			
Will coordinate with dental insurance					
Skilled Nursing Facility					
Limited to Semi-Private room rate- within 7 days of 5 day	85% after deductible	65% after deductible			
admittance; 100 days/calendar year limit	050/ of Domostic Dravidous desired				
 Therapy Occupational, Physical or Speech 	95% at Domestic Provider after deductible	CEV offer deductible			
Occupational, Physical or Speech	85% after deductible	65% after deductible			

PRESCRIPTION DRUG COVERAGE						
Pharmacy Benefit Manager	Medtipster.com			Not applicable		
Smoking Cessation Medication	100%					
Specialty Medication	Beacon Pharmacy					
Precertification and TLC participation required	20% Co-pay					
	\$150 Per Fill Max					
Compound Drugs	20% Co-pay, after deductible, whe	n purchased at Beacon Home Care	Pharmacy	Not Covered		
Prescription Drug Program	Beacon Pharmacy	Beacon Pharmacy	Other Network Pharmacy			
(Deductible waived for most maintenance medications, see HR		TLC (Disease Management)				
intranet page for listing of these medications)		Participants:				
Generic Drugs	15% Co-pay after deductible	5% Co-pay after deductible	25% Co-pay after deductible			
 Preferred (Formulary) Drugs 	30% Co-Pay after deductible	20% Co-Pay after deductible	40% Co-pay after deductible			
 Non-Preferred (Non-Formulary) Drugs 	50% Co-pay after deductible	40% Co-pay after deductible	50% Co-pay after deductible			
Minimum co-pay of \$5.00 per prescription.						
All Maintenance medications are required to be filled at a Beacon				Non-network Pharmacies Not		
Pharmacy. Mail order option is available through Beacon				Covered		
Pharmacy at no cost for mailing.						
Over the counter medications, with the exception of Prilosec OTC,						
Claritin OTC, Zyrtec OTC, and OTC Smoking Cessation Medications are not covered by the plan. (Smoking cessation meds are subject to						
plan limitations)						
A listing of formulary drugs is available at Medtipster.com and is						
subject to periodic updates. Refer to your formulary website for detailed						
information on this program.						

[&]quot;Domestic Providers" include all Beacon Providers, Memorial Hospital of South Bend, and Community Hospital of Bremen, Elkhart General Hospital, South Bend Medical Foundation, and Radiology Inc.

For complete coverage listing, refer to the Summary Plan Description or contact Meritain Health prior to service

PREVENTATIVE/WELLNESS SERVICES (Excludes Diagnostic Services) NOTE: There is no coverage for Preventative Services performed by out-of-network providers.						
Routine Service	nio.o io no ooverage	Annual Frequency	ionilou by out of the	thorn providers.	In-Network Benefit	
Exams & Immunizations • Birth to Age 1 • 6 Examous 6 • Age 1 to 2 • 2 Examous 6 • Age 2 to 6 • 1 Examous 6 • Age 6 to 18 • 1 Examous 6			6 Exams 2 Exams per year 1 Exam per year Covi		ered 100%, no deductible	
Gynelogical PAP & related domestic lab fees		- 1 Derveer		Cov	ered 100%, no deductible	
Age 18 & Over Mammography		1 Per year		COV	ered 100 /0, 110 deductible	
Age 40 & Over		• 1 Per year		Cov	Covered 100%, no deductible	
PSA ■ Age 40 & Over		1 Per year Covered 100%, no deducti		ered 100%, no deductible		
Routine Lab (Virtual Wellness)						
Associate and Spouse		 1 Per year 		Cov	ered 100%, no deductible	
Colonoscopy • Age 50 & Over		,			ered 100%, no deductible	
PER PAY PERIOD PREMIUMS FOR YEAR 2020; EFFECTIVE JANUARY 1 THROUGH DECEMBER 31 2020 Standard Hours Per Pay Period Base Premium (0-399 LiGHT Points) Includes 5% LiGHT Discount (400-799 LiGHT Points) (800-1000 LiGHT Points)						
*NON UNION - 60+ Hours/Pay Period *UNION - 72+ Hours/Pay Period	SingleSingle +1Family	\$ 31.37 \$ 56.54 \$ 86.36	\$ 53	.80 .71 .04	\$ 28.23 \$ 50.89 \$ 77.72	
*NON UNION - *32 - 59 Hours/Pay Period *UNION - *32 - 71 Hours/Pay Period	SingleSingle +1Family	\$ 62.74 \$ 113.08 \$ 172.72	\$ 107	9.60 7.42 4.08	\$ 56.47 \$ 101.77 \$ 155.45	

Voluntary Benefit Options

Voluntary benefits are supplemental coverages to core health insurance plans and are paid through payroll deduction. They can be a cost-efficient way to provide additional coverage to assist in paying out of pocket expenses not covered by the Beacon medical plan(s).

There are three voluntary plan insurance options to choose in 2020, **Critical Illness**, **Hospital Care and Accidental Injury**. These benefits are available to all benefit eligible associates and their eligible dependents. All plans are administered by **Cigna Voluntary Benefits**. Enrollment takes place in PlanSource during the enrollment process during Open Enrollment, as a new hire, or with a Qualifying Life Event (Status Change). Voluntary Benefits can be dropped at anytime.

Critical Illness

Critical Illness insurance provides a cash benefit when a covered person is diagnosed with a covered critical illness or even after coverage is in effect. Covered illnesses include Cancer, Vascular Conditions, Nervous System Conditions, Occupational Conditions and Other Specified Conditions (See Cigna Plan Summary for details). Benefits are payable at 25% - 100% of the initial Benefit Amount at the time of diagnosis.

Benefits payable:

	Benefit Amount	Guaranteed Issue
Associate	\$5,000, \$10,000,	Up to \$20,000
	\$15,000	
Spouse	50% of associate	Up to \$10,000
	amount	
Children (up to age	25% of associate	All guaranteed issue
26)	amount	G

Health Screening Tests benefits are payable at \$50 per day for mammography and certain blood tests, limited to 1 per year.

Premiums are based on the amount of coverage purchased, number of dependents covered, age of covered members, and use of tobacco. Per pay period premiums are calculated when viewing/enrolling in this benefit in PlanSource during the enrollment period.

Accidental Injury

Accidental Injury coverage provides a benefit payable to you according to the schedule of benefits when a covered member suffers an off the job injury or undergoes a broad range of medical treatments or care resulting from an accident.

There are two plan options to choose from under this benefit:

Treatment/Care	Plan 1	Plan 2	
Initial & Emergency Care			
Ambulance	\$300/\$1,200	\$400/\$1,600	
Emergency Care	\$100	\$400/\$1,600	
Diagnostic x-ray/lab	\$10	\$50	
Physician Office	\$50	\$100	
Hospitalization Benefits			
Hospital Admission	\$500	\$1,000	
Hospital Stay (per day)	\$100	\$200	
Intensive Care Stay (per day)	\$200	\$400	
Fractures and Dislocations			
Per covered surgically-repaired	\$100-\$4,000	\$200-\$8,000	
fracture			
Per covered non-surgically-	\$50-\$2,000	\$100-\$4,000	
repaired fracture			
Chip Fracture	25%	25%	
Per covered surgically-repaired	\$100-\$4,000	\$200-\$6,000	
dislocation			
Per covered non-surgically-	\$50-\$2,000	\$100-\$3,000	
repaired dislocation			
Follow-up Care			
Follow-up visit to the doctor	\$50	\$75	
Follow-up physical therapy visits	\$25	\$50	
Enhanced Accident Benefits			
Small Laceration (6" or less)	\$50	\$100	
Large Lacerations (more than 6")	\$400	\$600	
Coma	\$5,500	\$10,000	
Concussion	\$100	\$150	
Plus, up to 22 additional benefits			
Limitations and exclusions apply,	contact Cigna for c	letails.	

Below are per pay period premiums						
Plan 1 Plan 2						
Associate	\$3.06	\$5.76				
Associate +1 Dependent	\$4.43	\$8.36				
Associate + Family	\$7.06	\$13.34				

Hospital Care Coverage

Hospital Care Coverage provides a benefit according to the schedule below when a covered person incurs a hospital stay resulting from a covered illness or injury.

The benefits shown in the summary below are paid regardless of the actual expenses incurred.

Hospitalization Benefits	Benefit paid
Hospital Admission Limited to 1 day, 1 benefit every 90 days	\$1,000 per day
Hospital Chronic Admission Limited to 1 day, 1 benefit every 90 days	\$50 per day
Hospital Stay Limited to 30 days, 1 benefit every 90 days	\$100 per day
Hospital Intensive Care Stay Limited to 30 days, 1 benefit every 90 days	\$200 per day
Hospital Observation Stay 24 hour elimination period. Limited to 72 hours	\$100 per 24-hour period

Below are per pay period premiums			
Associate \$ 9.27			
Associate +1 Dependent \$17.77			
Associate + Family \$22.67			

Disability Coverage

Disability coverage is intended to replace a portion of income when an unexpected illness or disability prevents an associate from being able to work. Today, most Americans would not be able to make payments on their homes or keep their family financially stable without their current salary. Beacon offers disability coverage to all benefit eligible associates. These plans are administered by One America. Contact Benefits with questions.

Short Term Disability

Short Term Disability (STD) coverage is an economical way of planning for potential loss of income up to 90 days following an associates own injury or accident. There are (4) STD plan options to choose from. Coverage under these plans is available for purchase to all benefit eligible associates in a non-management position. You are not required to be covered on any other health plan at Beacon in order to enroll in an STD plan.

Benefits under these plans:

- Are payable at 60% of the associates weekly salary up to \$1,400 per week.
- Offer Survivor benefits payable to a designated beneficiary.

Plan options available to choose from include:

Plan	Benefits begin	Max Duration	Weekly Pay
Plan 1	8 th day following accident/injury	25 weeks	60% up to \$1,400
Plan 2	15 th day following accident/injury	24 weeks	60% up to \$1,400
Plan 3	8 th day following accident/injury	12 weeks	60% up to \$1,400
Plan 4	15th day following accident/injury	11 weeks	60% up to \$1,400

Pre-existing Condition: A pre-existing condition is a sickness or injury for which treatment was provided within 3 months prior to the effective date of coverage. Any disability contributed to or caused by a Pre-existing Condition within the first 12 months of effective date will NOT be covered. Pregnancy is considered a pre-existing condition.

Coverage under this benefit begins the first of the month following date of hire for new hires. Coverage for those who enroll during the annual Open Enrollment period, coverage begins January 1.

Premiums are based on associates age, salary, and plan. This formula is calculated in PlanSource when viewing options during the online benefits enrollment process (as a new hire, during open enrollment, or qualifying life event).

Long Term Disability

Long Term Disability (LTD) is income protection and is payable beginning on the 91st day following the associates own injury or accident. This benefit is a Beacon provided benefit for **all full time associates**. Enrollment in this benefit is not required.

Health Management

VIRTUAL WELLNESS

Beacon is dedicated to improving the quality of life for the people of our community. We believe that the path to achieving this starts with our Associates and their families. As such, Beacon is pleased to offer the annual **Virtual Wellness Screening** process to help Associates learn about both their current health risks, as well as the potential health risks

they may face in the future. Through the Virtual Wellness Screening process you will have the support and assistance to address those risks.

The Virtual Wellness Screening provides a WinWin opportunity for everyone. You will learn important information about your health and have resources available to you, including 24/7 on-line support, to assist you in making decisions about your well-being and taking health action. Most importantly, Beacon cares about our Associates' health and quality of life, and we believe the Virtual Wellness Screening will contribute positively to this. Additionally, healthy Associates also contribute to the productivity and success of our health system. This allows us to keep our costs down, not only with our health plan, but also the costs associated with absenteeism, short-term and long-term disability, and worker's compensation.

There are three steps to setting up the annual Virtual Wellness Screening.

- Complete the On-line Registration at assethealth.com/LiGHT (new users)
- Complete the On-line Health Risk Appraisal (HRA).



Complete a free comprehensive blood test.

After completion of the screening, you will receive a customized on-line **LiGHT Spectrum** report that reviews your information, identifies any concerns or potential health risks, and provides recommendations for you

and your regular physician to review and consider. As part of your customized LiGHT Spectrum report, you will receive a physician's HRA Report for you to share with your Primary Care Physician. If you do not currently have a PCP, you are strongly encouraged to



establish a regular relationship with a primary care physician. You can find a list of Preferred Providers on the CHA website at chanetwork.com or bhsaco.com.

All of the information you share through the Virtual Wellness Screening process, including your HRA and lab results will remain completely confidential and will NOT be shared with Beacon, as your employer, or Meritain Health. Beacon will only be aware that you and your spouse have completed all steps in the process, so that your medical coverage will remain in force. Beacon will periodically receive aggregate reports reflecting the entire population's results, which will help us design future programs and enhancements to improve associates' health and manage the health plan's costs. Overature will receive individual

information in order to make available disease management health coaching and counseling available through the DM Program.

There is NO COST to you or your spouse to participate in the Virtual Wellness Screening. Recognizing the value this program brings to your overall health, Beacon has chosen to pay 100% of the cost of the program. The comprehensive lab work will serve as your wellness labs for the plan year; remember to share your results with your PCP.

Participation in the Virtual Wellness Screening is required in order to be

covered under any of Beacon's medical plans. If your spouse is also

covered under the medical plan, he/she must also participate in the Virtual Wellness Screening to be covered under the medical plan. All three steps must be completed between June – August, 2020. If you do not complete the process by the September deadline, your coverage will be terminated on January 1, 2021. Dependent children are not required to participate in the program, regardless

Additionally, you will have a chance to earn cash and other rewards from Beacon's LiGHT Program, by taking action such as completing your preventive care visits, online action programs, and other challenges and community events. Go to: assethealth.com/LiGHT to learn more!

LIGHT PROGRAM

of age and coverage.

The LiGHT Wellness Program is a registered Bona Fide Wellness Plan that focuses on an array of wellness categories: Prevention, Exercise, Community, Nutrition, Mind, De-Stress, and Finances. Everyone has individual goals with a different focus when it comes to Wellness, and the LiGHT program is designed to help you determine how to prioritize your own unique health opportunities.

Everyone who participates in the LiGHT program will receive an overall wellness score known as your "LiGHT Spectrum". Your LiGHT Spectrum score is based on points you earn from your Health Risk Appraisal (HRA), annual Biometric results through the Virtual Wellness Screening and behavior based activities. All points earned from the Virtual Wellness scores are added together for you, along with your daily LiGHT Activity points to give you your overall LiGHT Spectrum score.



Biometrics (500 Points) 50% Behaviors (500 Points) 50% Premium Discount

Red Level (0 – 399 Points) No Discount Yellow Level (400 – 799 Points) 5% Discount

Green Level (800 – 1,000 Points) 10% Discount

LiGHT Activities are a way you can track daily healthy activity's and participate to improve your Spectrum score. These activities are broken up into 7 categories (Prevention, Exercise, Community, Nutrition, Mind, Destress, and Finances). These can be a wide range of behaviors that include but are not limited to:

- Doing your annual Health Screenings
- Being a Volunteer/Mentor
- Participating in Nutrition programs
- Daily Exercise and Strength Training
- Taking a Vacation
- Participating in an Educational Session
- Drinking water daily
- Many more

Besides the benefit of better health, the points you earn through the LiGHT program can also impact your wallet. As a registered Bona Fide Wellness Plan, the LiGHT program allows you the opportunity to earn lower medical insurance premiums based on points you earn. There will be 1,000 points available annually that will be based on 3 criteria: completion of a Health Risk Appraisal (HRA), Biometrics, and Activity's. Your total Spectrum points will determine which medical insurance premium structure will be available to you.

For associates who cover their spouse on the medical plan, your spouse's Spectrum points will be averaged with your points to determine the insurance discount. Completion of the Virtual Wellness Screening will remain part of the eligibility criteria to be covered on a Beacon Medical Plan. You will also have Oct. 1-2019-Sept 30, 2020 to earn additional points and improve your biometrics (Reasonable Alternatives) prior to premium incentives being determined. This gives you the opportunity to earn your way to the lowest possible medical plan premiums in 2021.

There are many tools and resources available to help you keep track of your daily activities and wellness points. You can view everything by visiting the

LiGHT website which is located at **assethealth.com/LiGHT**. First time visitors need to register.

The ultimate goal of the LiGHT program is that all Beacon associates will find themselves Living in Good Health Together.

DISEASE MANAGEMENT PROGRAM

Disease Management (DM) is a comprehensive Disease Management Program powered by Overature, available as part of the Medical Plan. This program is a team-based program that provides you with medication therapy and tools to better self manage your overall health. This voluntary service is provided to you at no cost if you are enrolled in one of the Beacon medical plans. The program focuses on all chronic conditions, including:

- Diabetes
- High cholesterol
- High blood pressure
- Asthma

Benefits of the DM Program include:

- Reduced co-payments on qualifying prescription medications.
- Reduced co-payments on qualifying physician office visits.
- Frequent newsletters and brochures.
- Convenient face-to-face appointments with a personal "certified team care manager" to assist with the effective management of prescription and nonprescription-related issues.
- Coordination between your physician team to maximize health benefits.
- Educational information targeted to your individual needs that will help you remain in control of your disease-state and improve your overall health and well-being.

For example, if an individual with diabetes enrolls in the program and follows recommendations then they are eligible for an additional 10% discount off prescription co-pays at a Beacon Pharmacy and a \$10 discount off physician office co-pays (if enrolled in the ACO plan). If interested call 574-647-5003 or 574-647-6856.

WHERE TO GO TO GET WELL

The ideal option is to visit your primary care physician. It's important to have a relationship with a primary care physician, who is familiar with your medical history and current health conditions. You should seek care from your own physician whenever possible. However, there comes a time when you need medical care outside of your physician's regular office hours. Then what do you do? Luckily, you have several options!

MedPoint Urgent Care: MedPoint locations are staffed with physicians and nurses who are experienced in handling a variety of illnesses and injuries. Diagnostics, such as x-rays and labs, are available on-site. Providers at the MedPoint locations available during and after normal business hours to provide medical treatment—no appointment needed. Patients can now reserve an appointment online or see current walk-in wait times before they even arrive, by visiting BeaconSaveMySpot.org.

Beacon Connected Care: Your EAP benefits are completely confidential and at no cost to you! In addition to your (8) counseling sessions for each family member per year, benefit eligible associates and their families will now also have the option of (8) virtual physician visits (per family member) per year, all at no out of pocket costs.

This option is Beacon's way of providing healthcare wherever you go! When you or a family member is suffering from a minor health ailment, Beacon Connected Care provides you access to convenient virtual visits with a physician, using your smart phone, tablet, or computer. Physicians are available for these virtual visits whenever and wherever you need them-24 hours a day, seven days a week. If a prescription is needed, you have the added convenience of an e-prescription being sent to the pharmacy of your choice (Rx will be run through your own prescription coverage benefit). This option is available to all benefit eligible associates and their dependents, not just those covered under the Beacon medical plan.

CASE MANAGEMENT

When a serious condition, such as cancer, occurs, a person may require long-term, perhaps lifetime care. Case Management is a program whereby a case manager monitors these patients and explores, discusses, and recommends coordinated and/or alternate types of appropriate medically necessary care. The case manager consults with the patient, the family, and the attending physician in order to develop a plan of care.

Each treatment plan is individually tailored to a specific patient and should not be seen as appropriate or recommended for any other patient, even one with the same diagnosis.

Dental Options

Beacon's dental plans are fully insured options administered by Cignal Dental. There are three different plans offered. The **Standard Plan** offers coverage for preventative, basic, and major only services, including orthodontia coverage for eligible dependents. To receive the maximum benefit under this plan, you <u>must</u> utilize a dental provider who participates in the Cigna Radius Network. **You may utilize a provider who does not participate in Cigna's Radius Network, however your benefits will be significantly reduced.** This plan has an annual in network maximum benefit of \$1000. Standard plan has 0 out of network coverage.

The **Premium Plan** offers coverage for preventative, basic, and major services, including orthodontia coverage for eligible dependents, including adults. Like the Standard Plan, you must utilize a Cigna Radius Network Provider to receive your maximum benefit. This plan has an in network \$1500 individual annual maximum.

Under both the Standard Plan and the Premium Plan, you will NOT receive ID cards to take with you to your dental appointments. Your dental office will need to contact Cigna directly in order to request coverage information and claims processing.

Also under these two plans, you can take advantage of Cigna's **Wellness Plus® Plan**. Under this program, when you receive any preventative care in one year, your annual dollar maximum will increase the following year. As long as you continue to receive preventative care, you will continue to build up your annual maximum each year, until you reach the maximum level (\$1450 in the Standard Plan, \$1950 in the Premium Plan).

There is a lifetime benefit maximum for orthodontic services under both the Standard and Premium dental plans. This means that once the plan has paid a certain dollar amount for orthodontic services, no additional payment will be made.

The third dental plan option is the **DHMO Plan**. This plan offers no deductibles or annual dollar maximums, and fixed co-pays for covered services, including orthodontia. However, in order to receive these benefits, you must receive treatment from a dentist assigned to you who participates in the Cigna DHMO. You can change your assigned dentist throughout the year, but it must be a DHMO provider. **There are <u>no</u> out-of-network benefits under this plan**.

Dental Schedule of Benefits

	DHMO Plan	Standard Plan (PPO)		Premium Plan (PPO)	
Network (www.mycigna.com)	Cigna DHMO	Cigna Radius		Cigna	a Radius
Annual Deductible	In-Network Only None	Network \$50 Per Individual \$150 Per Family	Out-of-Network \$200 Per Individual \$600 Per Family	Network \$50 Per Individual No Family Limit	Out-of-Network \$50 Per Individual No Family Limit
Calendar Year Max	None	Year 1 - \$1,000 Year 2 - \$1,150 Year 3 - \$1,300 Year 4 - \$1,450 Applies to Class I, II, III Services	Year 1 - \$500 Year 2 - \$650 Year 3 - \$800 Year 4 - \$950 Applies to Class I, II, III Services	Year 1 - \$1,500 Year 2 - \$1,650 Year 3 - \$1,800 Year 4 - \$1,950 Applies to Class I, II, III Services	Year 1 - \$1,000 Year 2 - \$1,150 Year 3 - \$1,300 Year 4 - \$1,450 Applies to Class I, II, III Services
Class I – Preventative & Diagnostic Services ■ Oral Exam, Routine Cleaning, Routine X-Rays, Fluoride, Sealants, Space maintainers (limited to orthodontic treatment), Non-Routine X-rays, Emergency care to relive pain	Fixed Copay on Patient Charge Schedule	You Pay 0%, No Deductible	You Pay 50%, After deductible	You Pay 0%, No Deductible	You Pay 0%, No Deductible
Class II – Basic Restorative Services Fillings, Oral Surgery-Simple Extractions, Relines, Rebases and Adjustments, Repairs-Bridges	Fixed Copay on Patient Charge Schedule	You Pay 20%, After Deductible	No coverage	You Pay 20%, After Deductible	You Pay 30%, After Deductible
Class III - Major Restorative Services Oral Surgery-All Except Simple Extractions, Anesthetics, Major & Minor Periodontics, Root Canal Therapy/Endodontics, Crowns/Inlays/Onlays, Dentures, Bridges, Prostesis Over Implants	Fixed Copay on Patient Charge Schedule	You Pay 50%, After Deductible	No coverage	You Pay 50%, After Deductible	You Pay 50%, After Deductible
Class IV – Orthodontia	Fixed Copay on Patient Charge Schedule	You Pay 50%, No Deductible Eligible Children Only	You Pay 50%, No Deductible Eligible Children Only	You Pay 40%, No Deductible Eligible Children and Adults	You Pay 50%, No Deductible Eligible Children and Adults
Orthodontia Lifetime Maximum	None	\$1000	\$ 750	\$1500	\$1000

Oral Health Integration Program

More coverage – dental services for participants with associated medical conditions

The table below shows covered dental services by medical condition

Covered Dental Services	Cardio	Stroke	Diabetes	Maternity	Chronic Kidney Disease	Organ Transplants	Head & Neck Cancer Radiation
Periodontal Treatment & Maintenance D4341,D4342,D49101	Х	Х	Х	Χ	Х	X	X
Periodontal Evaluation D0180				Х			
Oral Evaluation D0120 ₂ ,D0140,D0150 ₂				Х			
Cleaning D1110₃				Х			
Emergency Palliative Treatment D91104				Х			
Fluoride – topical application & varnish D1203s,D1204s,D1206s					Х	Х	X
Sealants D1351₅					Х	Х	X

- 1. Four times per year. 2. One additional evaluation. 3. One additional cleaning. 4. No limitations. 5. Age limits removed, all other limitations apply.
- 2. Contact Cigna to inquire.

PER PAY PERIOD PREMIUMS FOR YEAR 2020; EFFECTIVE JANUARY 1 THROUGH DECEMBER 31, 2020

	DHMO Plan	Standard Plan (PPO)	Premium Plan (PPO)
Single	\$ 5.62	\$ 7.77	\$ 14.05
 Single +1 Family Member 	\$ 9.60	\$ 14.46	\$ 28.01
 Family 	\$ 15.74	\$ 25.31	\$ 47.82

Vision Options

Vision coverage helps you pay vision expenses for you and your family. Coverage is provided by Cigna Vision. To receive the maximum benefit under the plan you should use a Cigna Vision In-Network Provider. To check if a provider is "in-network" visit the Cigna website at www.MyCigna.com or call 877-478-7557.

Schedule of Benefits				
Co-pay Exams	\$10			
	Coverage			
Services	In-Network	Out-of-Network		
Eye Exams (one per calendar year)	100% After Co-Pay	Up to \$45		
Lenses (each calendar year) Single vision Bifocal Trifocal Lenticular	After Co-Pay 100% 100% 100% 100%	Up to \$32 Up to \$55 Up to \$65 Up to \$80		
Frames (every 2 years)	Up to \$130	Up to \$71		
Materials Includes eyeglass lenses, frames and/or contact lenses	\$25 Co-pay	N/A		
Contact lenses Elective Therapeutic	Up to \$130 Covered \$100	Amount over \$105 Amount over \$210		
All Eligible Associates	s Per Pay Period Premiums			
Associate	\$ 2.90			
Associate +1	\$ 5.57			
Family	\$ 9.02			

Late Enrollment

If you are enrolling in the life insurance benefit at any time other than when you first become eligible for the benefit (ex: upon hire), you are considered a "late enrollee" and must show Evidence of insurability when electing over \$20,000 in coverage. Enrollment during open enrollment is considered "late enrollment".

Life Insurance Options

BASIC LIFE INSURANCE AND ACCIDENTAL DEATH AND DISMEMBERMENT

Beacon provides basic life and accidental death and dismemberment insurance to all full-time Associates. You are considered full-time if you



have assigned hours of at least 35 per week. Beacon also provides coverage to non-union part-time Associates. This coverage is provided at no cost to you. The amount of coverage you receive is based on your classification (example: executive, manager, non-manager, etc.).

You do not need to elect to have this coverage-it is automatically provided for you. You will, however, need to let us know who your beneficiary(ies) is by completing the beneficiary information in PlanSource.

For active Associates who are age 70 or older, there is a 50% reduction in the benefit paid to your beneficiary(ies) when you die. A conversion option is available for individuals who retire or terminate employment from Beacon and who submit a Life Insurance Conversion Form within 31 days of termination.

SUPPLEMENTAL LIFE INSURANCE

Life insurance is an important part of your financial planning and provides financial security for your family if you die. Beacon Associates, who have assigned hours of 16 or more per week, may elect to purchase Supplemental Life Insurance coverage for themselves in \$10,000 increments. You can purchase up to a maximum of \$500,000 (or 5 times your pay whichever is less). Evidence of insurability is required for amounts over \$20,000, when enrolling during Open Enrollment you are considered a "late entrant".

Supplemental Life Insurance premiums are based on your age and the amount of coverage you elect. If you are over age 70, the maximum coverage amount you are eligible for is \$50,000.

SPOUSE SUPPLEMENTAL LIFE INSURANCE

Associates who carry at least \$20,000 in supplemental life insurance on themselves can elect supplemental life insurance for their spouse, up to \$150,000 or one-half of the Associate's supplemental coverage (whichever is less). New hires can elect the guaranteed amount for their spouse up to one half times the amount of associates own Supplemental Life Insurance option without prior approval. Late enrollees (for example, anyone

enrolling during Open Enrollment) can elect up to \$10,000 in supplemental coverage for their spouse without Evidence of insurability. Any amounts elected over these amounts require a completed Evidence of insurability and underwriting approval from the life insurance company.

If your spouse also works for Beacon, you may not carry supplemental life insurance on them.

Supplemental Accidental Death and Dismemberment (AD&D) Coverage:

AD&D coverage is included in the coverage for both the Associate and spouse's supplemental life insurance. This additional coverage offers additional benefits if the loss occurs due to an accident.

Life Insurance Rates for Associate and Spouse (Spouse rate is calculated on age of associate)			
	Rate per \$1000 in coverage per month		
Age	Supplemental Life with AD&D		
Under age 34	\$.07		
Ages 35 – 39	\$.08		
Ages 40 – 44	\$.11		
Ages 45 – 49	\$.17		
Ages 50 – 54 \$.23			
Ages 55 – 59	\$.41		
Ages 60 – 64	\$.62		
Ages 65 – 69 \$1.07			
Ages 70 or older \$1.82			
Rates are subject to change without notice.			

DEPENDENT CHILDREN LIFE INSURANCE

Beacon Associates who are assigned to 16 hours or more per week may elect to purchase dependent life insurance for their eligible dependent children.

Coverage includes:

Children (6 months-26 years)	\$10	0,000
Children (14 days-6 months)	\$	100

The cost is \$2.00 per month regardless of the number of dependent children insured. You must maintain a minimum of \$20,000 supplemental life insurance to be eligible for dependent life insurance.

If you wish to add Supplemental and/or Dependent Life Insurance during Open Enrollment, complete the enrollment process in PlanSource, then click the link that will allow you to complete an online EOI due by **December 15, 2020.** Failure to return the complete the Evidence of insurability by the specified deadline will result in denial of coverage).

Please remember that this coverage will not be effective until the first of the month following underwriting approval.

If you currently have Supplemental and/or Dependent Life Insurance and are keeping your current coverage level, decreasing your coverage, or are increasing your coverage by no more than \$20,000, you only need to make this election in PlanSource; **Evidence of insurability** is not required. Your coverage will be effective January 1, 2020.

Please note—you must carry a minimum of \$20,000 in supplemental life insurance on yourself to carry any coverage on your spouse and/or dependent children.

Naming a Life Insurance Beneficiary



Remember to designate a beneficiary for each of your Life and AD&D Plans. To make a designation, you will need to log into PlanSource and click on each of your Life Insurance plans.

WHOLE LIFE INSURANCE

Whole Life Insurance provides benefits payable to a designated beneficiary at the time of death. A benefit of enrolling in Whole Life is that is accumulates a cash value while premiums are being paid. This benefit is administered by Allstate. Contact Benefits with questions.

Benefit eligible associates can enroll in this plan for themselves and eligible dependents as a new hire or during the annual open enrollment period. Premiums are calculated in PlanSource during the online enrollment process.

Pre-tax Spending Accounts

A key part of Beacon's Health Programs are the Pre-tax Spending Accounts. By using these accounts, you can reduce the money you pay out of your pocket for federal and state income and Social Security taxes. In fact, money contributed to these accounts is never taxed.

Eligible healthcare expenses are charges you, your spouse, or eligible dependents incur during a calendar year in which you are contributing to the spending account. These expenses cannot be reimbursed by another plan and may not have been incurred before or after the plan year in which you contributed to the spending account. Healthcare expenses that qualify as allowable deductions for federal income tax purposes are eligible.

You need to carefully and conservatively decide if you want to contribute to these accounts because the Internal Revenue Service (IRS) has designed the rules that govern these plans. Visit www.irs.gov for additional information.

There are two health care savings account options to choose from, a traditional Flexible Spending Account (FSA) or a Healthcare Savings Account (HSA). The medical plan you enroll in will determine which pre-tax spending account you are eligible for. These spending account options are available to assist you and your family with out-of-pocket healthcare expenses on a pre-tax basis.

HEALTHCARE SAVINGS ACCOUNT

Associates who enroll in the CDHP will have the opportunity to participate in a Health Savings Account (HSA). This type of pre-tax spending account is ONLY available to individuals who are enrolled in a CDHP and are under age 64 years and 6 months.

Unlike a traditional Flexible Spending Account (FSA), HSAs are NOT a useit or lose-it arrangement. If you have an unused balance remaining at the end of a plan year, that balance rolls over and can be used in the following year. This means that you can continue to accumulate your account balance year after year to help pay for your health care expenses.

HSA's are individually owned accounts—if you are enrolled in an HSA, you are the owner of that account, not your employer. Therefore, if you are ever to leave Beacon, you do not forfeit your HSA—it goes with you.

The IRS sets guidelines and limits on the amount you can save through your HSA in the year. The annual limit is determined by the level of coverage you elect.

For 2020, the limit is:

■ Single Coverage: \$3,550

■ Single +1 or Family Coverage: \$7,100

The annual limit includes any contribution made by Beacon.

To enroll in the Health Savings Account, you first need to make your election to enroll in the CDHP and then enroll in the HSA in PlanSource. When you enroll in the HSA, you

only need to indicate the amount you will be contributing from your paycheck. You must contribute at least \$26.00 annually to enroll in the HSA. Do not include the contribution that Beacon will be making on your behalf.

Once you have completed your PlanSource enrollment, please watch for correspondence from HAS bank. Please note that you must open an HSA account with HSA Bank in order to receive the contribution from Beacon. You must have a physical address (other than P.O. box) on file.

You will receive a debit card to use with your HSA, and can order checks for your account if you choose. Additionally, you will have the ability to access your account through on-line banking. You can also select different investment options for your account, once your account balance reaches \$2,000.

Once you have established an HSA account, you can use the funds in your account to pay for any out of pocket health care expenses you may have. You can use these funds for anyone in your family who is covered by a CDHP. Unlike the traditional flex spending account, your entire annual election is not available to you on January 1. The available balance of an HSA is only what has been accumulated year to date. Beacon's contribution will be available to you pay period 1, 2020, provided you have opened your HSA during the enrollment period. You can change your HSA election at any time throughout the year. HSA change requests take place in Plansource.

You must be enrolled in the CDHP Medical plan and HSA in

PlanSource, and have an open HSA account through HSA Bank in order to receive the contribution from Beacon.

HSA Beacon Contribution	Lump Sum
Single Medical Coverage	\$200
Single +1 Medical Coverage	\$400
Family Medical Coverage	\$600

Minimum of \$26 annual associate contribution required in order to receive Beacon Contribution.

I already have an HSA in 2019	I Plan to enroll in the HSA in 2020	
You will automatically be re-	If you elect to have an HSA for 2020,	
enrolled for 2020 at the same	you will be required to open an HSA	
annual amount as 2019. If you	account through HSA Bank before	
opened your HSA account in	Beacon can make a contribution to	
2019, or prior, there is nothing	your account. Must have physical	
additional you need to do; your	add on file. Watch for paperwork	
account will remain open and you	from HAS Bank for account	
will continue to use the same	verification.	
debit card.		

FLEXIBLE SPENDING ACCOUNT OPTIONS

When enrolling in the ACO medical plan, you have the option to elect a Medical Flexible Spending Account (FSA). The Medical FSA is a use it or lose it arrangement. This means you lose any unused funds at the end of the plan year.

Under the IRS regulations, you have until March 15th of the following year to use your flexible spending account contributions. For example, if in 2020 you contributed \$1000 to your flexible spending account. Eligible expenses incurred from January 1, 2020 through March 15, 2021 can be reimbursement under the flex spending plan. Any remaining funds after March 15 will be forfeited. You must submit manual claim to use prior year funds.

The minimum amount you can contribute to a FSA is \$130 annually, the maximum amount you can contribute is \$2700 annually.

Use it or Lose It

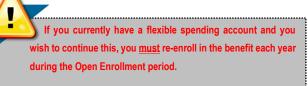
IRS rules state that if you contribute money to a **Flexible Spending Account**, and don't use it by a certain date, you lose it.

If you have a remaining flex account balance from 2019 that carries over to 2020, and you also elect to have a flex account in 2020, your remaining 2019 balance should be used first in 2020. When your carry-over balance has been exhausted, your new 2020 balance should be used. Please remember, your remaining 2019 balance will **NOT** be available on your flex debit card. To access your remaining 2019 flex balance in 2020, you will need to file a manual reimbursement form with Meritain. Remember, only your 2020 flexible spending account balance will be available on your debit card after January 1, 2020.

A second key IRS rule states you cannot increase, decrease or stop the amount being deducted from each of your paychecks for either healthcare or dependent daycare flex deductions unless you have a change in "Family Status Event" and you a life event change request to the Human Resources Department within 31 days of the event.

Keep in mind that your dependents for this plan are those who qualify as your dependents for income tax purposes during the calendar year you participate in the plan. Participation in a Flexible Spending Account does not require you or your dependents to be enrolled in a Beacon medical plan. Therefore, if you or any of your eligible dependents incur out-of-pocket

medical expenses, you may use this plan to reimburse yourself for those expenses.



Participants will receive a Flex debit card to use to pay for eligible flexible spending expenses at the point of sale. Use of debit card eliminates the need to file reimbursement claims for your eligible expenses. However, you will still need to keep your receipts and other documentation for your records in the event you are audited. If you prefer, you will still have the option of filing paper claims for reimbursement rather than using the debit card.

If you participated in the Flex Plan in 2019 and you already have a Flex debit card, you will NOT be issued a new card. Your 2020 election will be loaded onto your current Flex debit card. For medical flex accounts, the entire 2020 balance will be available to you on January 1, 2020. If you are new to the Flex plan in 2020, you will receive your Flex debit card prior to January 1, 2020.

HEALTHCARE (MEDICAL) FLEXIBLE SPENDING ACCOUNT

A good way to budget for the coming year is to record what you spent during the current year. Write down the expenses you paid so far this year (cannot exceed \$2,650). After eliminating any one-time expenses, such as a major operation, estimate conservatively what you are going to spend on these expenses next year and add them together for your annual total.

When enrolling in the Flexible Spending Plan in PlanSource, you can calculate your per-pay-period contribution by clicking on the worksheet link and entering your annual contribution. This amount will change if you miss being paid by Beacon or if this deduction goes into arrears.

Your entire flexible spending account balance is available for use beginning on January 1, 2020. The debit card will only be accepted for qualified flexible spending account purchases. Once you have exhausted your flex account elections for the year, your debit card will no longer function for the remainder of the year. However, keep this card as it can be reloaded should you wish to re-enroll in a Flex Plan next year.

DEPENDENT DAYCARE FLEXIBLE SPENDING ACCOUNT

A Dependent Daycare Flexible Spending Account is used for daycare expenses, NOT out-of-pocket medical expenses for dependents (these expenses would be reimbursed from a medical flexible spending account or an HSA). Generally, any dependent daycare expenses you incur, so that you and your spouse can work outside the home, are eligible for the Dependent Daycare Account. These expenses typically qualify for the dependent daycare tax credit on your federal income tax return.

You do not need to be enrolled in a Beacon Medical Plan to enroll in Dependent Daycare Flexible Spending.

Under this account, you can only receive payments for claims up to the balance in your account at the time the reimbursement request is made.



For expenses incurred out of your home, expenses must be for a qualifying dependent under age 13 or for a dependent that regularly spends at least eight hours a day in your home (an elderly parent, for instance). The resulting figure is your annual contribution amount (cannot exceed \$5,000). The annual amount will be divided by the number of pay periods in the year to determine the amount to be deducted from each of your Beacon paychecks (minimum \$5.00 per paycheck). This amount will change if you miss being paid by Beacon or if this deduction goes into arrears.

Under this account, you can only receive payments for claims up to the balance in your account at the time the reimbursement request is made.

IRS Guidelines

IRS guidelines allow reimbursement for expenses incurred through March 15 of the following year.

CHOOSING THE RIGHT PRE-TAX SPENDING ACCOUNT

	Health Saving's Account (HSA)	Flexible Spending Account (FSA)-Healthcare	Flexible Spending Account (FSA)- Dependent Care
•	Used for out-of-pocket medical expenses not covered by insurance	Used for out-of-pocket medical expenses not covered by insurance	 Used for out-of-pocket child care expenses to allow parent to work outside the home
•	Age limit; funds used for associate under age 64 years and 6 months and legal dependent children covered under a high-deductible medical plan	 No age limit; funds used for associate and legal dependent children 	 Age limit: funds used for legal dependent children only who are under age 13
•	Enrolled in Medical Plan CDHP	 Enrolled in Medical Plan ACO or no medical coverage necessary 	 Enrollment in Medical Plan not required
•	Annual Saving's Limit: • \$3,550 if you are enrolled in medical	Annual Saving's Limit: \$2,700	Annual Saving's Limit: \$5,000
	for yourself only		
	• \$7,100 if you are enrolled in medical		
	coverage for yourself +1 family		
	member or if you have Family		
	Coverage		
•	\$1,000 Catch-up for age 55 and over	No Catch-up	No Catch-up
•	Annual minimum election \$1.00 per pay period	Annual minimum election \$130	Annual minimum election \$130
•	Must accrue funds before available for use	 Full annual election amount available for use on January 1 	 Must accrue funds before available for use
•	Unused balance rollover year-to-year	 Use-it or Lose-it by March 15 	 Use-it or Lose-it by March 15
•	Beacon contributions funds to your account	 No Beacon contribution 	 No Beacon contribution
•	Debit card provided	 Debit card provided 	Debit card provided
•	Personal checkbook option for small fee	 No personal checkbook option 	 No personal checkbook option
•	Online banking and ATM access	 No online banking or ATM access 	 No online banking or ATM access
•	No Reimbursement Form needed	 Reimbursement Form available to access funds 	 Reimbursement Form available to access funds
•	Account access available from www.hsabank.com/hsabank/members	 Account access available from <u>www.mymeritain.com</u> 	 Account access available from <u>www.mymeritain.com</u>
•	Monthly Statement online or mailed to home	Quarterly statement mailed to home	Quarterly statement mailed to home
•	Annual re-enrollment not required	Annual enrollment is mandatory	Annual enrollment is mandatory
•	Contribution changes available throughout the calendar year	One time annual election unless you have a qualified Family Status Change	 One time annual election unless you have a qualified Family Status Change
•	No annual audit; keep all receipts filed with annual tax return	Annual audit; save all receipts	Annual audit; save all receipts

Benefits Enrollment

The Benefits Enrollment online platform, <u>PlanSource</u>, allows you to review options and enroll in your benefits. After your initial enrollment, the only time you may change your benefit elections is during Beacon's annual open enrollment period or a qualified life event. Every Associate needs to complete enrollment information online.

REMEMBER...

Your enrollment elections are not complete until you receive confirmation your benefit elections have been submitted.

Logging into PlanSource:

Username: Your Beacon email address.

Password: Your initial password is your birthdate in the YYYYMMDD

format. You will be prompted to change your password.

Confirm Benefit Elections

After submitting your benefit elections online, you can send a confirmation statement to your email address. Use this confirmation to compare premium deductions on your pay check stub.

Frequently Asked Q & A's

Q: Do I have to participate in the Virtual Wellness Process?

A: If you are covered on one of Beacon's Medical Plans you must participate in the Virtual Wellness Process. If your spouse is covered under a Beacon Plan, he/she must also participate in the Virtual Wellness Process to be eligible for medical coverage.

Q: When do I have to complete the blood test for the Virtual Wellness Process?

A: You must complete all three steps of the Virtual Wellness Process (registration, online HRA, and blood test) June 1-August 31, 2020 during designated dates/times in order to be covered under the Beacon plan. If you do not complete these requirements, your medical coverage will be terminated.

Q: Do dependent children over age 18 have to participate in the Virtual Annual Wellness Process?

A: No, only Associate's and their spouses have to participate in the Virtual Annual Wellness Process. There is no requirement for dependent children to remain on the medical plan.

Q: Will the results of my Virtual Wellness screening impact my medical premium in 2021?

A: Yes. The results of your screening, will contribute to your LiGHT Spectrum score, which will determine if you are eligible for a premium discount in 2021. In addition to the virtual wellness screening, there are a number of optional LiGHT Activities that will allow you to earn LiGHT points.

Q: What is an annual deductible?

A: The annual deductible is the amount of covered charges which must be paid by the participant in a calendar year before benefits can be paid by the plan. Each year, a person covered by the plan must "meet" (or pay) the covered charges up to the amount of their annual deductible listed in the schedule of benefits. Once the deductible has been paid by the participant, the plan will begin to pay benefits as described in the schedule of benefits. You will only pay the deductible once per calendar year. Under the ACO Plan, office-visit co-pays and prescription drug co-pays do not count towards the annual deductible amount.

Q: What does the annual out-of-pocket maximum mean?

A: Out-of-pocket expenses are also referred to as co-insurance, deductible and co-pay; and refer to the amount (including the deductible) of the covered charges that the participant must pay. Each calendar year, covered charges are paid by the plan according to the schedule of benefits. The participant is responsible for paying the remaining balance of these covered charges. (This amount would be the participant's deductible, co-insurance, and co-pay amount.) Once the participant has paid up to the out of pocket maximum listed in the schedule of benefits, the plan will pay covered charges at 100% for the remainder of the calendar year. The out of pocket amount paid by a participant starts over again at \$0.00 each January 1.

Q: How are benefits handled for a pre-existing condition?

A: There are no pre-existing conditions. Benefits will not be limited due to a previously diagnosed illness or injury, regardless of prior coverage.

Q: If I elect the DHMO dental plan, do I have to go to a network provider?

A: YES. There are no out-of-network benefits under the DHMO dental plan. You must receive treatment by your named DHMO provider. Contact Cigna for provider information.

Q: How do I choose my assigned DHMO provider?

A: When you first enroll in the DHMO plan, Cigna will assign you to the DHMO provider nearest your home address. You can always change to a different DHMO provider by following the instructions to change DHMO providers included with your CIGNA ID card.

Q: How does Coordination of Benefits (C.O.B.) work?

A: Coordination of Benefits establishes rules for the order of payment of Covered Charges when two or more plans – including Medicare – are paying. When a Covered Person is covered by this Plan and another plan, or the Covered Person's Spouse is covered by this Plan and by another plan, or the couple's Covered Children are covered under two or more plans, the plans will coordinate benefits when a claim is received.

The plan that pays first according to the rules will pay as if there were no other plan involved. When this Plan is secondary, the Plan will pay up to its normal Plan benefits. The total reimbursement will never be more than the maximum payable by the Plan. The Plan will deduct any benefits payable by the primary carrier and pay the balance of charges up to what the Plan would normally pay. The balance due, if any, is the responsibility of the Covered Person.

An example would be: Barb is the spouse of a Beacon Associate. She is covered under Beacon's Plan as secondary and under her employer's Plan as primary. The allowable charge is \$100.00 and Barb used an in-network provider. Assuming Barb has met her deductible for the year, her employer's Plan would pay \$80.00 and Beacon's Plan would pay the remaining \$20.00

If you are covered under the CDHP, any secondary coverage that you have must also be a qualified CDHP.

Q: Can I apply for medical, dental, vision and life insurance at any time during the year?

A: No. Only within 31 days of first becoming eligible for benefits, during open-enrollment, or within 31 days of a qualifying life evts (i.e., marriage/divorce, gain/loss of coverage, etc.). Refer to Beacon's Summary

Plan Description for details concerning a life event. Contact 574-647-2194 immediately when a life event occurs.

Q: Are prescription drugs covered under the plan?

A: Yes, when you enroll in a medical plan option. Associates can go to a Beacon Pharmacy or any participating pharmacy to get their prescriptions filled, all "maintenance" medications **must** be filled at a Beacon Pharmacy. With Beacon's prescription plan, your co-payments will be based on a fourtiered plan. Refer to the Medical Options in this Enrollment Guide for more information.

Q: What is meant by "reasonable and customary"?

A: A medical fee is considered "reasonable and customary" (RTC) when it is in the normal range of amounts charged for that type of treatment or service in your part of the country. For example, if the normal amount charged by doctors in your area is \$50 but your doctor charges \$60, the plan will consider only \$50 for payment and you will be responsible for the balance of \$10 (RTC charges are waived as long as you use an in-network provider).

Q: What does ACO mean?

A: ACO means Accountable Care Organization. An ACO plan offers different coverage levels based on the network provider you visit. Beacon's medical plans use the local ACO Preferred Provider Network (Level 1 coverage), Regional Provider Network (Level 2 coverage) and National Network of providers (Level 3) for each the Medical Plans. Cigna providers are used for the Dental and Vision Plans.

Q: What does CDHP mean?

A: CDHP is a Consumer Driven Health Plan. This type of medical plan involves a high deductible and can be combined with a Health Savings Account (HSA). Under the CDHP Plan, the plan deductible must be met by the individual or family before the plan will pay any expenses (with the exception of Wellness Services—which are paid at 100%).

Q: What does "Non-Network" provider or the term "Out-of-Network" refer to?

A: Non-Network or Out-of-Network means any services by providers who do not participate in the Network of Providers. Typically allowable Out-of-Network services are paid at a lesser rate, if at all, opposed to In-Network providers.

Q: How is Out-of-Network service defined?

A: Out-of-Network applies to all physicians, facilities and providers who are not part of the Provider Networks. Remember, Beacon's plans allow you to choose each time you need care whether that care is received from an innetwork provider or not. The difference is that the cost to you is lower, and the coverage levels are higher if you use a network provider.

Q: Which providers are "In-Network"?

A: To determine if your provider is In-Network or to inquire about other innetwork providers, you should visit the website for each plan. For the ACO Medical Plan (Level 1 and 2) visit www.bhsaco.com; (Level 3) www.aetna.com/docfind/custom/mymeritain For the CDHP Plan visit www.chanetwork.com, Under the dental and vision plans visit the Cigna website at www.mycigna.com. The dental plan requires DHMO or Radius network. You decide each time you need services whether to use an In-Network provider.

Q: Why is it beneficial to use an In-Network Provider?

A: The benefits of using a network provider are: 1) Your cost will be lower because the carriers have negotiated rates that are significantly lower than regularly billed charges; 2) The Network Provider will file your claims for you; 3) The Network Provider will only bill your deductibles and coinsurance, not the full amount of the charges or any amount above "reasonable and customary"; 4) Your coverage under the plan is higher if you use a Network Provider. Remember, there is no out of network coverage under the ACO Plan.

Q: How do I file a claim myself?

A: If you use an In-Network provider, the provider will file the claim for you. If you choose to use an Out-of-Network provider you must ask your provider to send your claim to the carrier at the address on back of your insurance I.D. card for payment consideration. The carrier will consider all allowable claims for payment according to Beacon's Plan. In either case, a monthly claims summary statement will be sent to your home that explains how the bill was paid. If you have questions once you receive your summary statement, contact the carrier directly.

Q: How do I file a claim under the Medical Flexible Spending Account (FSA)?

A: Meritain Health pays claims for Beacon's flexible spending accounts. There are two ways to file your Medical Flexible Spending Account claims:

You may use your Flex debit card to pay for flex spending account eligible expenses at the point of sale (please remember to save your receipts from these purchases for your records).

If you do not want to use your Flex debit card you will need to submit a Flexible Spending Reimbursement Form to Meritain Health for reimbursements you are requesting. Reimbursement Forms are available under the "Forms" section of the Human Resources Intranet site.

Q: What is the difference between an FSA and an HSA?

A: The difference between an FSA and an HSA is the FSA is a use-it or lose-it arrangement. Any funds in your account at the end of the plan year will no longer be available for reimbursement by the plan. Through the HSA, any unused funds at the end of the year are rolled over to use the following year to help pay for out-of-pocket expenses (like your deductible). Also, you are the "owner" of your HSA. If you leave Beacon, your HSA goes with you. On the other hand, Beacon is the owner of the FSA plan. If you leave Beacon any unused balance in your FSA is forfeited.

Q: How do I utilize my funds through the Health Savings Account (HSA)?

A: After opening an HSA account you will be sent a bank debit card. This card can be used at the time of service and the funds come directly from your HSA account. For an additional fee, you have the option of receiving personal checks to pay for healthcare expenses. You can also use on-line banking services to pay your medical expenses or reimburse yourself for expenses paid out of pocket.

Q: If I enroll in the CDHP Medical Plan, am I required to elect an HSA?

A: You are not required to open/elect an HSA when enrolling in the CDHP plan. However, you will not receive the Beacon contribution unless you open an HSA and contribute at least \$26 annually. Keep in mind that the CDHP is a high deductible plan and services are not paid until you have met this deductible. Having an HSA allows you to help pay for that high deductible on a pre-tax basis.

Q: How do I file a claim under the Dependent Daycare Spending Account?

A: If your Daycare Provider accepts credit card payments, you may use your Flex debit card to pay for these services. If you do not use your debit card you need to complete the "Flexible Spending Reimbursement Request" form, attach your itemized paid receipt(s), and return all materials directly to Meritain Health for processing. The "Flexible Spending Reimbursement" form can be obtained under the "Forms" section of the Human Resources Intranet Web site.

NOTE: Remember that, under this account, you can only receive payments for claims up to the balance in this account at the time the request is made.

Q: If both my spouse and I work for Beacon, can we carry insurance on one another?

A: No. You cannot be simultaneously covered under medical, dental and/or vision both as a Associate and as a dependent. Additionally, you cannot have Spouse Life Insurance coverage on one another. You can each elect your own coverage, or one can choose to cover the entire family.

Q: Do I have to participate in the Disease Managemnt program?

A: No, the DM program is entirely voluntary, but individuals who participate in the program will receive additional benefits, such as reduced co-pays for prescriptions and physician office visits.

Q: How do I pre-certify specialty medications?

A: These medications are pre-certified by MedTipster. To pre-certify these medications, call (800)351-9214. Also, you need to meet with the DM Disease Manager.

Q: I take daily blood pressure medication. Is this considered a "maintenance medication"?

A: Yes, any medication that you take on a regular basis is considered a maintenance medication, and needs to be filled at a Beacon Pharmacy to be covered under the plan.

Q: I don't work at the hospital, and can't always get to a Beacon Pharmacy to pick up my prescriptions. Do I still need to fill my prescriptions there?

A: Yes, you are still required to fill maintenance medications at a Beacon Pharmacy. For your convenience, you do have the option of having your medications mailed to you at the address of your choice. To request free mail order contact Memorial Team Pharmacy.

NOTICE OF COMPLIANCE WITH THE WOMEN'S HEALTH AND CANCER RIGHTS ACT OF 1998

The Women's Health and Cancer Rights Act of 1998 was passed into law on October 21, 1998 amending the Associate Retirement Income Security Act of 1974 (ERISA). The law requires plans which provide mastectomy coverage to provide notice to individuals of their rights to benefits for breast reconstruction following a mastectomy. Your Plan currently provides coverage for a mastectomy and reconstructive breast surgery following a mastectomy.

Benefits for medical and surgical treatment for reconstruction in connection with a mastectomy are further clarified as follows according to the requirements of the Women's Health and Cancer Rights Act of 1998:

1) reconstruction of the breast on which the mastectomy has been performed;

- 2) surgery and reconstruction of the other breast to produce symmetrical appearance; and
- 3) coverage for prostheses and physical complications of all stages of mastectomy, including lymphedema in a manner determined in consultation with the attending physician and the patient.

These benefits will be paid at the same benefit level as other benefits payable under the Plan

Important Notice from Beacon Health System about your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Beacon Health System Employees' Health Plan and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are coverage at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- Medicare prescription drug coverage became available in 2006 to everyone
 with Medicare. You can get this coverage if you join a Medicare Prescription
 Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers
 prescription drug coverage. All Medicare drug plans provide at least a standard
 level of coverage set by Medicare. Some plans may also offer more coverage
 for a higher monthly premium.
- 2. The Beacon Health System Employee Health Plan has determined that the prescription drug coverage offered by the Beacon Health System Employee Health Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When can you join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from November 15th through December 31st.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to joint a Medicare drug plan.

What happens to your current coverage if you decide to join a Medicare Drug Plan?

If you decide to join a Medicare drug plan and drop your Beacon Health System Employee Health Plan prescription drug coverage, be aware that you and your dependents may not be able to get this coverage back.

Please contact us for more information about what happens to your coverage if you enroll in a Medicare Prescription Drug Plan.

When will you pay a higher premium (penalty) to join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with the Beacon Health System Employee Health Plan and don't join a Medicare Drug Plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare

prescription drug coverage. In addition, you may have to wait until the following November to join.

For More Information about this notice or your current prescription drug coverage:

Contact the person listed below for further information. **NOTE:** You will get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through the Beacon Health System changes. You may also request a copy of this notice at any time.

For More Information about your options under Medicare Prescription Drug Coverage:

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit <u>www.medicare.gov.</u>
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778)

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (penalty).

Date: October, 2019
Name of Entity/Sender: Beacon Health System

Contact Position/Office: Benefits Director/Human Resources

Address: 615 N. Michigan St. South Bend, IN 46601
Phone Number: 574-647-7424

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available. If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan. If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2019. Contact your State for more information on eligibility –

information on eligibility – ALABAMA – Medicaid

FLORIDA – Medicaid

Website: http://myalhipp.com/ Phone: 1-855-692-5447

ALASKA - Medicaid

The AK Health Insurance Premium

Payment Program

Website: http://myakhipp.com/ Phone: 1-866-251-4861

Email:

 ${\tt CustomerService@MyAKHIPP.com}$

Medicaid Eligibility:

http://dhss.alaska.gov/dpa/Pages/medic

aid/default.aspx

ARKANSAS – Medicaid Website: http://myarhipp.com/

Phone: 1-855-MyARHIPP (855-692-

7447)

COLORADO - Medicaid

Medicaid Website:

http://www.colorado.gov/hcpf Medicaid Customer Contact Center: 1-800-221-3943

KANSAS - Medicaid

Website: http://www.kdheks.gov/hcf/

Phone: 1-785-296-3512

KENTUCKY - Medicaid

Website:

http://chfs.ky.gov/dms/default.htm

Phone: 1-800-635-2570

LOUISIANA - Medicaid

Website:

http://dhh.louisiana.gov/index.cfm/subh

ome/1/n/331 Phone: 1-888-695-2447 **MAINE – Medicaid**

Website:

http://www.maine.gov/dhhs/ofi/public-

assistance/index.html Phone: 1-800-442-6003 TTY: Maine relay 711

MASSACHUSETTS – Medicaid and

CHIP Website:

http://www.mass.gov/MassHealth

Phone: 1-800-462-1120

MINNESOTA - Medicaid

Website: http://mn.gov/dhs/ma/ Phone: 1-800-657-3739

MISSOURI - Medicaid

Website:

http://www.dss.mo.gov/mhd/participant

s/pages/hipp.htm Phone: 573-751-2005

MONTANA - Medicaid

Website:

http://dphhs.mt.gov/MontanaHealthcare

Programs/HIPP Phone: 1-800-694-3084 NEBRASKA – Medicaid Website:

http://flmedicaidtplrecovery.com/hipp/

Phone: 1-877-357-3268

GEORGIA - Medicaid

Website: http://dch.georgia.gov/medicaid - Click on Health Insurance Premium

Payment (HIPP) Phone: 404-656-4507

INDIANA - Medicaid

Healthy Indiana Plan for low-income

adults 19-64 Website: http://www.hip.in.gov Phone: 1-877-438-4479 All other Medicaid Website:

http://www.indianamedicaid.com Phone 1-800-403-0864

IOWA – Medicaid

Website: http://www.dhs.state.ia.us/hipp/

Phone: 1-888-346-9562

NEW HAMPSHIRE - Medicaid

Website:

http://www.dhhs.nh.gov/oii/documents/hi

ppapp.pdf

Phone: 603-271-5218

NEW JERSEY - Medicaid and CHIP

Medicaid Website:

http://www.state.nj.us/humanservices/dmahs/clients/medicaid/

Medicaid Phone: 609-631-2392

CHIP Website:

http://www.njfamilycare.org/index.html

CHIP Phone: 1-800-701-0710

NEW YORK - Medicaid

Website:

http://www.nyhealth.gov/health_care/me

dicaid/ Phone: 1-800-541-2831 NORTH CAROLINA – Medicaid Website: http://www.ncdhhs.gov/dma

Phone: 919-855-4100

NORTH DAKOTA - Medicaid

Website:

http://www.nd.gov/dhs/services/medicals

erv/medicaid/

Phone: 1-844-854-4825

OKLAHOMA – Medicaid and CHIP

Website: http://www.insureoklahoma.org Phone: 1-888-365-3742

OREGON - Medicaid

Website:

http://healthcare.oregon.gov/Pages/index

.aspx

http://www.oregonhealthcare.gov/index-

es.html

Phone: 1-800-699-9075
PENNSYLVANIA – Medicaid

Website: http://www.dhs.pa.gov/hipp Phone: 1-800-692-7462

RHODE ISLAND - Medicaid

Website:

http://dhhs.ne.gov/Children Family Se rvices/AccessNebraska/Pages/accessn

ebraska_index.aspx Phone: 1-855-632-7633 NEVADA - Medicaid

Phone: 1-888-828-0059

Medicaid Website: http://dwss.nv.gov/ Medicaid Phone: 1-800-992-0900 **SOUTH DAKOTA - Medicaid** Website: http://dss.sd.gov

TEXAS - Medicaid

Website: http://gethipptexas.com/ Phone: 1-800-440-0493

UTAH - Medicaid and CHIP

Website: Medicaid:

http://health.utah.gov/medicaid CHIP: http://health.utah.gov/chip Phone: 1-877-543-7669 **VERMONT- Medicaid**

Website:

http://www.greenmountaincare.org/ Phone: 1-800-250-8427

VIRGINIA - Medicaid and CHIP

Medicaid Website: http://www.coverva.org/programs_premium_assistance.cfm

Medicaid Phone: 1-800-432-5924

CHIP Website: http://www.coverva.org/programs_premium_assistance.cfm

CHIP Phone: 1-855-242-8282

To see if any other states have added a premium assistance program since July 31, 2019, or for more information on special enrollment rights, contact either:

U.S. Department of Labor U.S. Department of Health and Human Services Employee Benefits Security Administration Centers for Medicare & Medicaid Services www.dol.gov/ebsa www.cms.hhs.gov

Website: http://www.eohhs.ri.gov/ 1-866-444-EBSA (3272) 1-877-267-2323, Menu Option 4, Ext. 61565

SOUTH CAROLINA - Medicaid

Phone: 401-462-5300

Website: http://www.scdhhs.gov Phone: 1-888-549-0820 WASHINGTON - Medicaid

Website: http://www.hca.wa.gov/free-orlow-cost-health-care/programadministration/premium-paymentprogram

Phone: 1-800-562-3022 ext. 15473 WEST VIRGINIA - Medicaid

Website:

http://www.dhhr.wv.gov/bms/Medicaid%2 0Expansion/Pages/default.aspx Phone: 1-877-598-5820, HMS Third Party Liability

WISCONSIN - Medicaid and CHIP

Website:

https://www.dhs.wisconsin.gov/publicatio

ns/p1/p10095.pdf Phone: 1-800-362-3002

WYOMING - Medicaid

Website: https://wyequalitycare.acs-

inc.com/

Phone: 307-777-7531

Prescription Transfer Form

Return form to either Beacon Pharmacy:

Memorial Team Pharmacy 615 N. Michigan Street, South Bend, IN 46601 Phone: 574-647-3534, Fax: 574-647-6767

Elkhart General Outpatient Pharmacy 600 E. Boulevard, Elkhart, IN

Phone: 574-523-3101, Fax: 574-523-7802

Associate Information

Associate information	
Associate Name:	
Date of Birth:	
Home Address:	
Home Telephone Number:	
Work Telephone Number:	
Allergies:	
☐ Check box if you want free mail order to the above address. ☐ 30 Day Supply OR ☐ 90 Day Supply	
Insurance Information	
Insurance Carrier:	Meritain Health
ID Number:	
Group Number:	
Dependent Information	
Spouse's Name:	
Date of Birth:	
Allergies:	
Child's Name:	
Date of Birth:	
Allergies:	
Child's Name:	
Date of Birth:	
Allergies:	
Child's Name :	
Date of Birth:	
Allergies:	
7 morgroot.	1
Transferring Pharmacy and Drug Information	
Name of Pharmacy: Telephone Number:	
<u>'</u>	
Name on Prescription:	
Name and Rx# of Drug:	
Fill Date Needed:	
Name on Prescription:	
Name and Rx# of Drug:	
Fill Date Needed:	
Name on Prescription:	
Name and Rx# of Drug:	
Fill Date Needed:	
Name on Prescription:	
Name and Rx# of Drug:	
Fill Date Needed:	

Important Numbers You Should Know

Medical Insurance

For questions regarding Beacon's Medical insurance plans call **Meritain Health** directly at (800)925-2272 or visit their website **mymeritain.com**.

For questions regarding Beacon's Dental insurance plans call **Cigna** directly at (800)244-6224 or visit their website at **mycigna.com**.

Vision Insurance

To inquire about vision benefits or to find a vision care provider, simply call **Cigna** at the toll free number (877)478-7557 or visit their website at mycigna.com.

Pre-Certification

To pre-certify your *medical* procedure you will need to call **Community Health Alliance (CHA)** directly at (574)647-1824 or toll free (800)301-1824. **Prescription precertification** call (800)872-8276.

Beacon's Benefit Options

Other benefit related questions can be directed to **Beacon's Benefit's Department** at (574)647-6049 or e-mailed to **Benefits@BeaconHealthSystem.org.**

Flexible Spending Accounts (FSA)

For questions regarding either of Beacon's Medical or Dependent Flexible Spending Accounts call **Meritain Health** directly at (800)566-9305 or visit their website mymeritain.com.

Health Savings Account (HSA)

For questions regarding Beacon's Health Saving's Accounts, contact HSA Bank at (800)357-6246 or visit the member website at hsabank.com/hsabank/members

Beacon Perks

To access a complete discount listing offered by local and national vendors visit beaconhealth.benefithub.com.

<u>Disease Management Program</u> (<u>DM</u>)

To inquire about Beacon's DM program, contact the DM Manager at (574)647-5003 or 574-647-6856'.

Prescription

To inquire about pharmacy benefits or pre-cert a self-injectable medication, call **MedTipster** directly at 844-636-7506, or to find the Tier level of your medication visit their website **MedTipster.com**

Beacon Pharmacy

To fill or transfer a prescription to a Beacon Pharmacy contact Memorial Team Pharmacy call (574)647-3534, or fax (574)647-6767 or Elkhart General Outpatient Pharmacy at (574)523-3101 or fax (574)523-7802

Beacon Home Care Pharmacy

To fill or transfer a specialty prescription to the Home Care Pharmacy contact Home Care Pharmacy at (574)647-5600

<u>Virtual Wellness Screening</u>

To complete your HRA or register for lab services visit the Asset Health website at assethealth.com/LiGHT. Questions can be directed to (574)647-6509.

LiGHT Program

For questions related to Beacon's wellness program, contact Asset Health, assethealth.com/light or (574)647-6509.

Cigna Voluntary Plans

For questions regarding Beacon's Voluntary Benefit Plans, contact Cigna Voluntary at (800)351-9214.

Dental Network Providers

To inquire about an In-Network Dental Provider in IN or MI you can call (800)244-6224 or visit the **Cigna** website at **mycigna.com**.

Retirement Savings Plans

options call **Transamerica** at their toll free customer service phone line (800)755-5801 or visit their website **Beacon.TRSretire.com**. To talk one-on-one with a representative who is located onsite call (574)647-1026 or (574)523-3485; or to talk with an HR Representative regarding your plans for retirement call (574)647-6049 or e-mail kbackus@beaconhealthsystem.org

Have questions on your different investment

Domestic (Beacon) Providers

To inquire about a Domestic Provider, visit Beacon's internet site at beaconhealthsystem.org.

Medical Network Providers

To inquire about in network providers call (574)284-1820 or visit bhsaco.com, or the Aetna Choice website for National Network inquiries at aetna.com/docfind/custom/mymeritain. If you just have general questions please call (574)647-1820 or toll free (888)689-2242.