

MyBeacon patient portal | Information sharing update

For our outpatients

MyBeacon is an online tool for your health records. MyBeacon gives you real-time access to your medical records. We want you to have the most up-to-date information. This helps you work more closely with your care team.

You can look at your results. And you can think of questions you may want to ask your doctor.

Why use MyBeacon:

- See lab and other test results when they are final, like X-rays and blood draws.
- Read doctor notes from your hospital stays and office visits.

What to expect from your care team

You can see test results and doctor notes in MyBeacon when they are final. You may see results before your doctor is able to go over them with you.

Your doctor's office will call you about test results that are not normal. This may take up to two or three business days sometimes. We know it is hard to wait to hear from your doctor when something does not seem right. Doctors need time to review results carefully. They will share the right care options with you.

Please call your doctor if you have a strong concern about information in MyBeacon.

Others' access to MyBeacon

You may have given another adult approval to view your MyBeacon account. This is called "proxy" access. A person with this access can view all of your MyBeacon records—even your test results and doctor's notes.

Some office visits may be for very sensitive issues. We cannot stop specific test results from showing on MyBeacon. This includes tests for pregnancy or sexually transmitted infections.

You can ask your doctor not to post certain information in your notes to MyBeacon. Talk to your doctor with concerns about information in MyBeacon.

You have the right to take away MyBeacon access from anyone you gave it to before now. We can help you remove someone from your MyBeacon account. You will use a form from our medical records office, your doctor's office or at beaconhealthsystem.org/access-patient-portals/.

Thank you

We want you to have easy access to your health records. This helps our care teams connect with you. Our goal is for you to be healthy and feeling your best.