



VOLUNTEERS

Memorial Hospital Service Area Opportunities

Volunteers at Memorial Hospital meet a variety of needs around our campus that positively impact our patients, visitors and staff. Review the table below to learn about different opportunities to get involved.

Shifts are typically 3 hours in length, scheduled on a recurring, weekly basis. Service Area placements are discussed and finalized based on openings in the desired service area and volunteer availability.

See a need you can meet? Register to attend a New Volunteer Orientation at:

<https://www.beaconhealthsystem.org/memorial-volunteer-orientation-dates/>

<i>Service Area</i>	<i>Responsibilities</i>	<i>Shifts Occurring:</i>	<i>A good fit for someone who is:</i>
B Elevator Greeter	<ul style="list-style-type: none"> Greet patients, guests and staff in high traffic area Provide directions and escort guests to destinations Utilize courtesy phone to gather information as needed 	<u>Weekdays</u> Flexible from 7am-3pm	<ul style="list-style-type: none"> Good with directions Comfortable walking and standing Sociable and friendly
Breast Care Center Reception	<ul style="list-style-type: none"> Assemble patient packets and planners Escort patients to rooms 	<u>Weekdays</u> 1pm-4pm	<ul style="list-style-type: none"> Interested in light administrative tasks Comfortable with limited patient interaction
Cancer Center	<ul style="list-style-type: none"> Check in on patients receiving treatments to provide company, blankets, nutrition options Assist staff with various tasks as needed 	<u>Weekdays</u> 9am-12pm 12pm-3pm	<ul style="list-style-type: none"> Interested in nursing or cancer care Proactively seeking out tasks to assist with Comfortable initiating conversation with patients and staff
Emergency Department	<ul style="list-style-type: none"> Check in on patient and waiting rooms to provide blankets, etc. Routinely sanitize and reset waiting room Assist staff with various tasks as needed 	<u>Daily</u> 2pm-5pm 5pm-8pm 8pm-11pm	<ul style="list-style-type: none"> Interested in emergency medicine Proactively seeking out tasks to assist with Comfortable initiating conversation with patients and families
Epworth Center (off-campus)	<ul style="list-style-type: none"> Assist staff with various administrative and special projects as needed 	<u>Daily</u> Flexible in evenings	<ul style="list-style-type: none"> Interested in behavioral health Looking for flexible scheduling

Extraordinary Minister of Holy Communion	<ul style="list-style-type: none"> • Support the Chaplain staff in ministering to spiritual needs of patients • Distribute the Eucharist to Catholic patients and families • Pray with patients and make pastoral referrals as requested 	<u>Daily</u> Flexible from 9am-7pm. Scheduled to supplement a different service area shift.	<ul style="list-style-type: none"> • An actively practicing Catholic trained as a parish Eucharistic Minister
Gift Shop	<ul style="list-style-type: none"> • Greet and assist patrons with shopping needs • Operate the cash register • Answer the phone and complete phone orders 	<u>Weekdays</u> Flexible from 9am-1pm	<ul style="list-style-type: none"> • Interested in retail • Outgoing and pro-active • Wanting to work in a team setting
Guest Services	<ul style="list-style-type: none"> • Greet all visitors arriving at Main Entrance • Provide directions and escort guests to destinations around Memorial Hospital campus • Discharge patients from care floors (requires walking and pushing wheelchairs) 	<u>Weekdays</u> Flexible from 7am-7pm <u>Weekends</u> Flexible from 10am-7pm	<ul style="list-style-type: none"> • Likes varying routines and responsibilities • Interested in walking/light activity options • Proactive and friendly
Inpatient Rehabilitation	<ul style="list-style-type: none"> • Assist unit with patient transport around hospital • Clean and reset therapy areas • Support other tasks as needed 	<u>Weekdays</u> 9am-12pm 12pm-3pm	<ul style="list-style-type: none"> • Wanting to work in a team setting • Comfortable walking and standing • Interested in a medically stable patient population
Intensive Care Unit (ICU) Reception	<ul style="list-style-type: none"> • Greet unit guests and track patient visitation to comply with current policy • Open locked unit doors and provide directions and masks 	<u>Daily</u> 7am-10am 10am-1pm 1pm-4pm 4pm-7pm	<ul style="list-style-type: none"> • Experienced in light administrative tasks • Friendly and outgoing • Wanting a seated opportunity
Mail Delivery Seasonal volunteers are not eligible for placement.	<ul style="list-style-type: none"> • Sort and deliver mail to offices and patient rooms across the Memorial Hospital campus 	<u>Weekdays</u> 8am-11am	<ul style="list-style-type: none"> • Comfortable walking long distances and pushing a cart • Detail-oriented
*Newborn Intensive Care Unit (NICU) Reception	<ul style="list-style-type: none"> • Provide administrative support to unit staff by answering and directing phone calls, buzzing visitors into unit • Greeting and assisting parents, assembling information packets 	<u>Daily</u> 9am-12pm 12pm-3pm 3pm-6pm 6pm-9pm	<ul style="list-style-type: none"> • Experienced in light administrative tasks • Friendly and outgoing

<p>*NICU River City Rockers</p> <p>High interest, low turnover position. <i>Contact Volunteer Services to be added to the waitlist.</i></p>	<ul style="list-style-type: none"> • Provide developmentally appropriate rocking/soothing to babies in the Newborn Intensive Care Unit as directed by clinical staff • Read to babies who cannot be rocked • Participate in Continuing Education trainings as required 	<p><u>Daily</u> Flexible from 7am-10pm</p>	<ul style="list-style-type: none"> • Looking for outside business hour shifts • Comfortable remaining seated for 45-90 minutes • Available year-round (<i>seasonal volunteers not eligible for placement</i>)
<p>Patient Comfort Rounds</p>	<ul style="list-style-type: none"> • Minister to the social and emotional needs of adult inpatients through in-person visits. • Initiate interaction with patients in a variety of units • Maintain supplies on cart and record progress for volunteer team. 	<p><u>Daily</u> 2pm-5pm 5pm-8pm</p>	<ul style="list-style-type: none"> • Conversational • Interested in patient-contact opportunities • Comfortable walking /pushing a cart for 3 hours
<p>*Pediatric Hematology & Oncology</p> <p>High interest, low turnover area.</p>	<ul style="list-style-type: none"> • Enhance the comfort of patients and their families by supporting Child Life staff • Provide snacks/activities, play with children, initiate conversation • Clean and organize storage, toys and play spaces 	<p><u>Weekdays</u> 9am-12pm 12pm-3pm</p>	<ul style="list-style-type: none"> • Energetic and outgoing • Excited to entertain children • Interested in outpatient care
<p>*Pediatrics</p> <p>High interest, low turnover area.</p>	<ul style="list-style-type: none"> • Visit patients in their rooms, offering toys/games/entertainment • Read to or rock infants • Clean and organize storage, toys and play spaces 	<p><u>Daily</u> 9am-12pm 12pm-3pm 3pm-6pm 6pm-9pm</p>	<ul style="list-style-type: none"> • Energetic and outgoing • Excited to entertain children • Happy to clean/sanitize toys because it keeps patients safe 😊 • Confident interacting with patient families in room
<p>Pet Therapy</p>	<ul style="list-style-type: none"> • Maintain updated Pet Therapy certification for your pup through approved therapy organization • Visit patients and staff in various departments as scheduled or upon request 	<p><u>Daily</u> Flexible from 8am-9pm</p>	<ul style="list-style-type: none"> • Looking for after-work or weekend opportunities
<p>Rolling Library</p>	<ul style="list-style-type: none"> • Visit adult inpatient units to offer recent periodicals or books to patients and guests • Organize donations and restock library cart as needed 	<p><u>Daily</u> Flexible from 9am-2pm</p>	<ul style="list-style-type: none"> • Interested in patient interactions • Comfortable walking long distances and pushing a cart

*denotes that Service Area is part of the Beacon Children’s Hospital. Volunteers must be 18+ years old and no longer in high school to participate.